



Office of
Children's Services
Empowering communities to serve youth

CSA TODAY

A NEWSLETTER OF THE OFFICE OF CHILDREN'S SERVICES

<http://csa.virginia.gov>

FALL 2018

VOLUME 2 ISSUE 2

IN THIS ISSUE

- [Director's Blog](#)
- [CANVaS 2.0 Update](#)
- [Audit Corner](#)
- [Tips from the Business Manager](#)
- [TA Questions of the Quarter](#)
- [The Future of Children's Services](#)
- [IT Update](#)
- [Spotlight on Success](#)
- [CSA Conference Update](#)
- [OCS Account Management System](#)
- [Resource Roundup](#)
- [Workgroup Updates](#)
- [New Coordinators Academy](#)
- [Training Calendar](#)
- [Guidelines for Submission](#)

OCS Mission Statement

Empowering Communities
to Serve Youth

OCS Vision Statement

A collaborative, child-centered, family-focused, community-based system of care that effectively meets the needs of youth and their families in the Commonwealth.



Director's Blog

I hope you have found ways to keep cool during these final days of summer. The climate here at OCS has been staying warm with lots of activities that I will briefly summarize here.. [Read more...](#)

CANVaS 2.0 Update

On July 3, 2018, the Virginia domain of the Praed Foundation's CANS training and certification site moved to use of a new software platform, operated by SchooX. The Praed Foundation is the entity that owns the copyright to the CANS and has the authority to provide the necessary training and certification for CANS raters. [Read more...](#)



Audit Corner



Quality assurance and accountability play an ever increasing and important role in organizational governance. Merriam – Webster defines quality assurance as “a program for the systematic monitoring and evaluation of the various aspects of a project, service, or facility to ensure the standards of quality are met.” In relation to the Children's Services Act (CSA), standards of quality can also be interpreted to mean federal, state, and/or locally established compliance requirements. Accountability is to accept responsibility for the actions taken in ongoing efforts to achieve compliance objectives. [Read More...](#)

Tips from the Business Manager



The Children's Services Act program year for *expenditures between July 1, 2017 and June 30, 2018* ends September 30, 2018. As stated in the CSA Administrative Memorandum #18-08 all expenditures for services incurred between, *July 1, 2017 through June 30, 2018*, must be submitted to CSA LEDRS and approved by the local Fiscal Agent by midnight September 30. [Read More...](#)

OCS STAFF

Scott Reiner
Executive Director

Zandra Relaford
Assistant Director

Maris Adcock
Business Manager

Preetha Agrawal
IT Director

Anna Antell
Program Consultant

Stephanie Bacote
Program Audit Manager

Brent Barcomb
Program Auditor

Rendell Briggs
Program Auditor

Annette Larkin
Program Auditor

Marsha Mucha
Executive Assistant

Juan Potts
IT Specialist

Howard Sanderson
Research Associate

Kristi Schabo
Program Consultant

Carol Wilson
Program Consultant



Office of
Children's Services
Empowering communities to serve youth

TA Questions of the Quarter



What is the difference between case management, case support, and Intensive Care Coordination? What are the guidelines around using Intensive Care Coordination on cases where the child is placed in residential? Can CSA funds be used to pay for a driver's education program for a child that is attending a private day school? Click [HERE](#) for the answers...

The Future of Children's Services

Much is at stake when we endeavor to meet the needs of children and families in Virginia. Maintaining a child in their family and community, mitigating the life-long impact of traumatic experiences, supporting educational success, and responding to behavioral health challenges are among the essential goals of countless practitioners, policy makers, and the Commonwealth's major child-serving agencies. [Read more...](#)



Information Technology Update

As public stewards tasked with the responsibility to protect confidential information of children and families served by the Children's Services Act, it is important to ensure that information technology resources are safe and secure from unauthorized access and that we implement information security best practices as a part of ongoing data security activities. [Read more...](#)



Spotlight on Success

James River Community Collaborative Training Day



The James River Community Collaborative held their 2nd Annual Summer Training Conference on June 15, 2018 at Heritage High School in Lynchburg, Virginia. Over 200 attendees received training, networked with system of care professionals, and enjoyed food trucks and a DJ for a one of a kind lunch experience! Door prizes and a

photo booth were quite a hit as conference goers enjoyed a fun educational experience. This training was free thanks to the vendors who sponsored and attended the event to share information regarding supportive services. The James River Community Collaborative consists of professionals, private providers, and community members. Next year's Summer Training Conference is already in the works! If you would like to learn more please visit their website at:

www.jamesrivercommunitycollaborative.com.



CSA Conference Update Request for Proposals

Planning is already underway for the 8th annual Children's Services Act (CSA) Conference which will take place April 30-May 1, 2019, at the Hotel Roanoke and Conference Center. The conference, entitled "**Resilience: Achieving the Possible,**" will celebrate the ways in which resiliency factors trump ACEs (Adverse Childhood Experiences).

The Office of Children's Services (OCS) is currently seeking proposals to provide training sessions of 1 1/2 hours in duration at the 8th Annual Commonwealth of Virginia CSA Conference. Presentations should relate to the conference theme and focus on topics such as: building resilience, improving outcomes for children and families; partnering with youth, families, and stakeholders; implementation of best practices; and use of data informed decision making to continually improve the performance of CSA and outcomes for children and families. **All proposals are due by November 30, 2018.** Proposal acceptances will be sent out by December 14, 2018. [Click HERE](#) to download the proposal form.

Follow the "**Annual Commonwealth of Virginia CSA Conference**" on Facebook (<https://www.facebook.com/CSAConferenceVA/>) and Twitter (<https://twitter.com/CSAConferenceVA>) for conference pictures and updated information on conference events.



Find us on
Facebook



OCS Account Management System



The Office of Children's Services (OCS) new Account Management System (AMS) has launched. For information on logging in to this new system click [Here....](#)

Resource Round-Up

The Office of Children's Services (OCS) strives to provide valuable resources to stakeholders through the OCS resource library (on the CSA website) and the Virginia Learning Center. Our most recent Learning Center release is a four-module training series for CPMT members. While the modules were created with CPMT members in mind, many CSA stakeholders will find the information contained within the modules useful.

As you explore the OCS website (<http://csa.virginia.gov/>), be sure to check out the 2018 updated *User Guide for the Children's Services Act (CSA User Guide)*, model IFSP and UR Addendum, New Editions of CSA Today, Administrative Memos, Program Audit Reports, and uploaded presentations from the 7th Annual CSA Conference.

COMING SOON...be on the lookout for the 2018 editions of the ***Policy Manual for the Children's Services Act***, which is due to be released in later in the fall.



Workgroup Updates

The Office of Children's Services is facilitating several workgroups, designed to address important/key/major policy, programmatic and operational issues for the CSA System of Care.

[Read more...](#)

New CSA Coordinator's Academy

On March 27-29, 2018 OCS hosted the New CSA Coordinator's Academy. Twenty-five participants were provided training by OCS staff on the history of CSA, the Role of the CSA Coordinator, CSA Eligibility, CANS, Utilization Review and Utilization Management, Finance and Data Reporting, and Audits. [Read more...](#)



Training Calendar

Click [HERE](#) to learn about the training opportunities available throughout the state!!!

Guidelines for Submissions

If you have information you would like to share with your CSA colleagues around the state, please follow the guidelines for submission located [HERE](#)...

