

MAXIMIZING THE CSA COORDINATOR ROLE

**NEW CSA COORDINATOR
ACADEMY**

BASIC MONEY MANAGEMENT

- Get what you pay for.
- Don't spend more than what is necessary.
- Don't buy what you don't need.
- Use your "cheapest" money.
- If it is available free, don't pay for it.
- Don't buy it if someone else is supposed to.



BASIC MONEY MANAGEMENT

- What is the result of good money management?
 - Your money goes farther
 - You can buy more things
 - When you need help, you are more likely to receive it



**DOES FOCUS ON EFFECTIVE
USE OF FUNDS PREVENT
EFFECTIVE SERVICES TO
CHILDREN?**

GETTING WHAT YOU PAY FOR

- How do you know?

- Know what you want/need
 - Assessment (CANS) – Service Planning (Goals)
- Utilization review
 - Services are delivered as expected
 - Services are having desired impact
 - Qualified staff are providing the service



GETTING WHAT YOU PAY FOR

- How do you know?
 - Child and family satisfaction
 - Child and family are invested & committed to goals
 - Outcome measures
 - Results are achieved



CSA EXECUTIVE SCORECARD

CSA Performance Dashboard



Office of
Comprehensive
Services

Empowering communities to serve youth

WHAT ARE YOU?

accountable **BARRIER** Facilitator
PAPER PUSHER Solution-oriented
CREATIVE **CHANGE AGENT** **RESOURCE**
ADVOCATE gatekeeper proactive

WHAT DO YOU WANT TO BE?



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REVIEW

- What is most challenging?

