

Results of the FY2021 CSA Service Gap Survey



Background of the CSA Service Gap Survey

- One primary responsibility of the Community Policy and Management Team (CPMT) is to coordinate long range, community-wide planning to develop resources and services needed by children and families in the community (§2.2-5206).
- The 2006 Virginia General Assembly amended the Code of Virginia to further specify this requirement. On an annual basis, the CPMT shall report to the Office of Children's Services (OCS) on gaps and barriers in services needed to keep children in the local community (§2.2-5211.1.2).
- This report marks the 13th year that data has been collected by OCS on service gaps, barriers to filling these gaps, and local efforts to overcome the barriers.



Methodology

- Emails sent to CPMT Chairs and CSA Coordinators with link to automated Survey Monkey survey on February 24, 2021
- Survey closed on May 19, 2021
- One submission permitted per locality (some localities filed jointly under one CPMT)
- 107 response out of 123 possible 87% response rate
- Utilized VDSS regions to group localities



Service Groupings

Residential Services	Community-Based Behavioral	Evidence-based Behavioral Health
☐ Short-term Diagnostic	Health Services	Services
☐ Group Home	☐ Assessment	☐ Multi-systemic Therapy
☐ Residential Treatment	☐ Group Therapy	☐ Functional Family Therapy
	☐ Family Therapy	☐ Parent Child Interaction Therapy
Crisis Services	☐ Intensive In-Home	☐ Cognitive Behavioral Therapy
☐ Crisis Intervention/Stabilization	☐ Therapeutic Day Treatment	☐ Motivational Interviewing
☐ Acute Psychiatric Hospitalization	☐ Case Management	
	☐ Medication Management	Foster Care Services
Family Support Services	☐ Applied Behavior Analysis	☐ Family Foster Care Homes
☐ Family Partnership Facilitation	☐ Trauma Focused/Informed Services	☐ Therapeutic Foster Care Homes
☐ Respite		☐ Independent Living Services
☐ Intensive Care Coordination (ICC)	Educational Services	
☐ Family Support Partner	☐ Private Day School	Other Services
☐ Child Mentoring Parent Coaching	☐ Residential School	☐ Other:
	☐ School-based Mental Health Services	☐ Other:
		☐ Other:



Populations and Age Groups

Populations

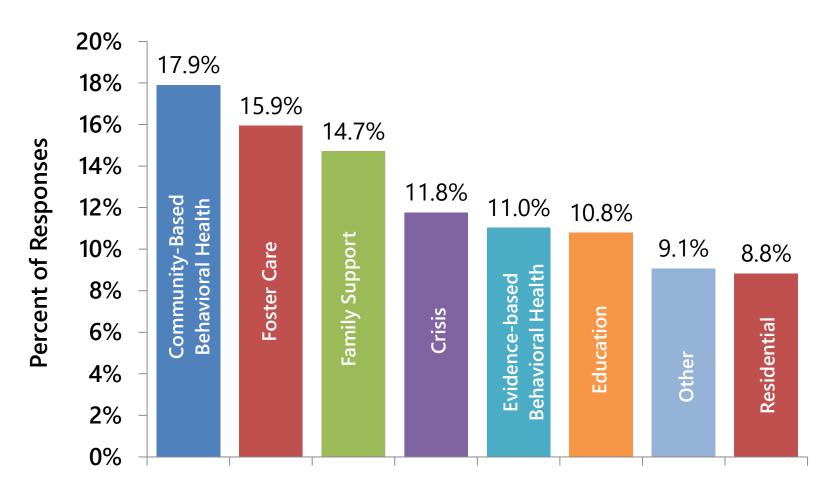
- □Autism
- □ Intellectual Disability/Developmental Disability
- ☐ Potentially Disrupting or Disrupted Foster Care Placements
- ☐ Potentially Disrupting or Disrupted Adoptions
- ☐ Sex Offending/Sexually Reactive Behaviors
- ☐ Youth with Multiple Mental Health Diagnoses
- ☐ Youth involved with the Juvenile Justice System
- □ Substance Abuse
- □Other:

Age Groups

- □ Pre-School Age (0-5)
- ☐ Elementary School Age (6-10)
- ☐ Middle School Age (11-13)
- ☐ High School Age (14-18)
- ☐ Transition Age (19-21)



Gaps Grouped by Type of Service: Statewide

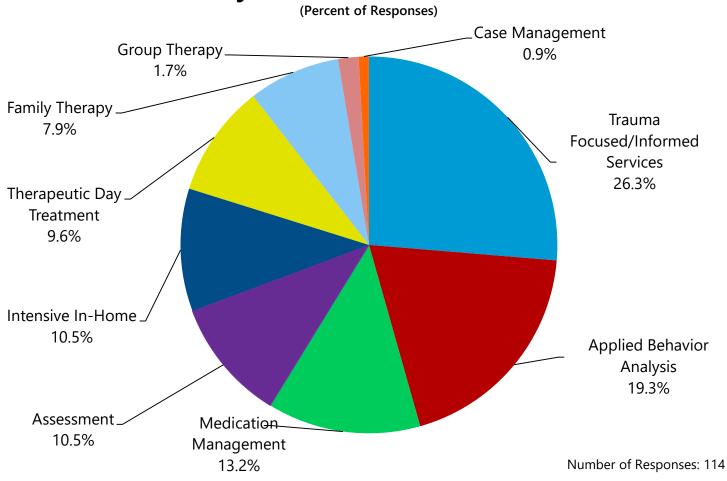


Number of Responses: 408



Service Gaps: Statewide

Community-Based Behavioral Health Services





Populations and Age Groups with Gaps in Community-Based Behavioral Health Services: Statewide

Top Three Populations with Gaps	Number of Responses	Percent of Responses (n=295)
Autism	42	14.2%
Youth with Multiple Mental Health Diagnoses	42	14.2%
Sex Offending/Sexually Reactive Behaviors	32	10.9%

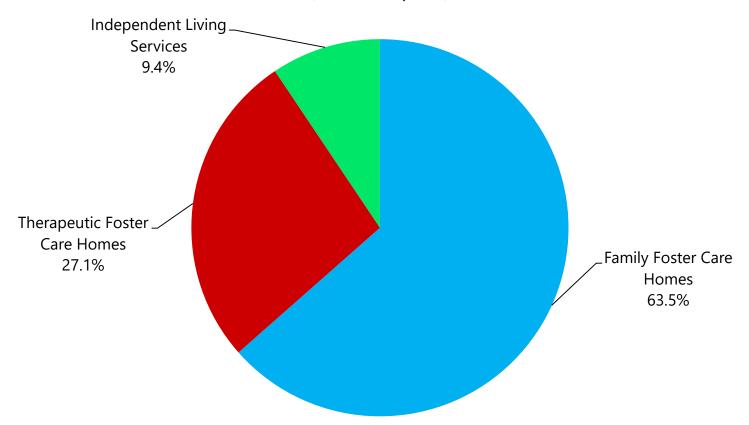
Top Three Age Groups with Gaps	Number of Responses	Percent of Responses (n=221)
Middle School Age (14-18)	45	20.4%
High School Age (11-13)	43	19.5%
Elementary School Age (6-10)	40	18.1%



Service Gaps: Statewide

Foster Care Services

(Percent of Responses)



Number of Responses: 85



Populations and Age Groups with Gaps in Foster Care Services: Statewide

IION I NEA PONIII ATIONS WITH GANS	Number of Responses	Percent of Responses (n=244)
Sex Offending/Sexually Reactive Behaviors	32	13.1%
Youth with Multiple Mental Health Diagnoses	32	13.1%
Potentially Disrupting or Disrupted Foster Care Placements	27	11.1%

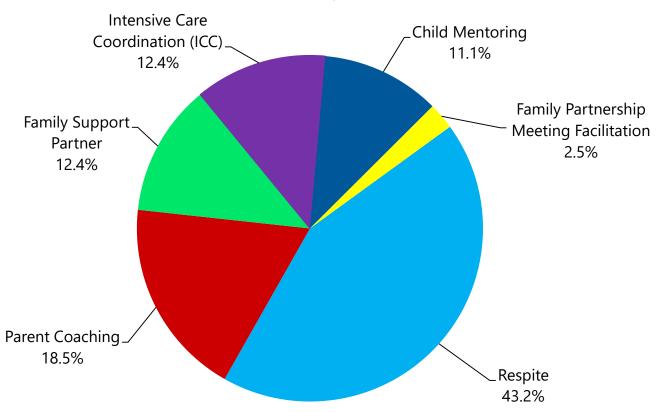
TION INTER AND GROUNS WITH GARS	Number of Responses	Percent of Responses (n=171)
High School Age (14-18)	49	28.7%
Middle School Age (11-13)	39	22.8%
Elementary School Age (6-10)	24	14.0%



Service Gaps: Statewide

Family Support Services

(Percent of Responses)



Number of Responses: 81



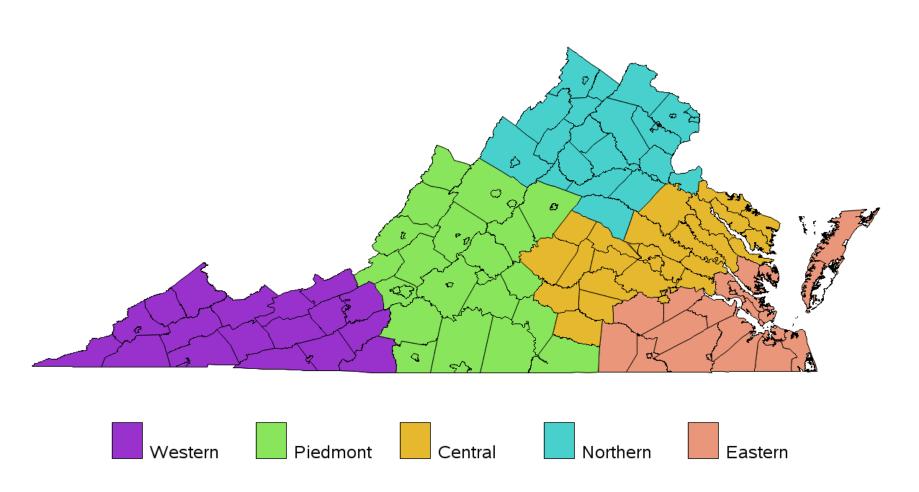
Populations and Age Groups with Gaps in Family Support Services: Statewide

IIAN INKAA PANIIISTIANS WITH (=ans	Number of Responses	Percent of Responses (n=239)
Youth with Multiple Mental Health Diagnoses	33	13.8%
Autism	30	12.6%
intellectual Disability/Developmental Disability	29	12.1%

Top Three Age Groups with Gaps	Number of Responses	Percent of Responses (n=174)
High School Age (14-18)	39	22.4%
Middle School Age (11-13)	36	20.7%
Elementary School Age (6-10)	34	19.5%

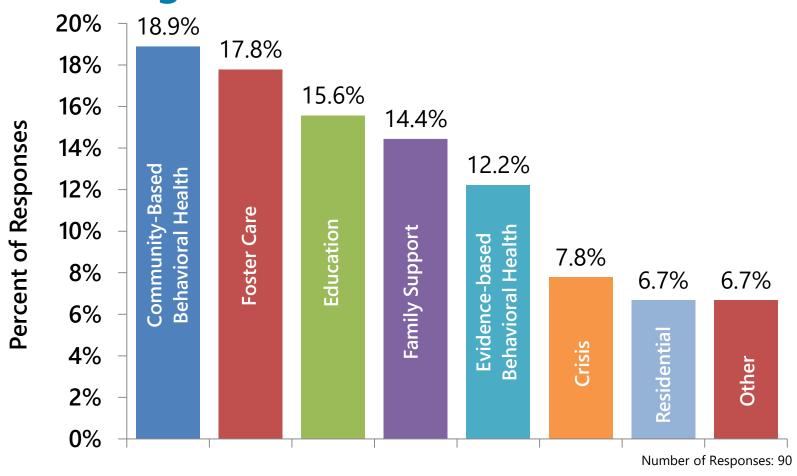


Regional Boundaries



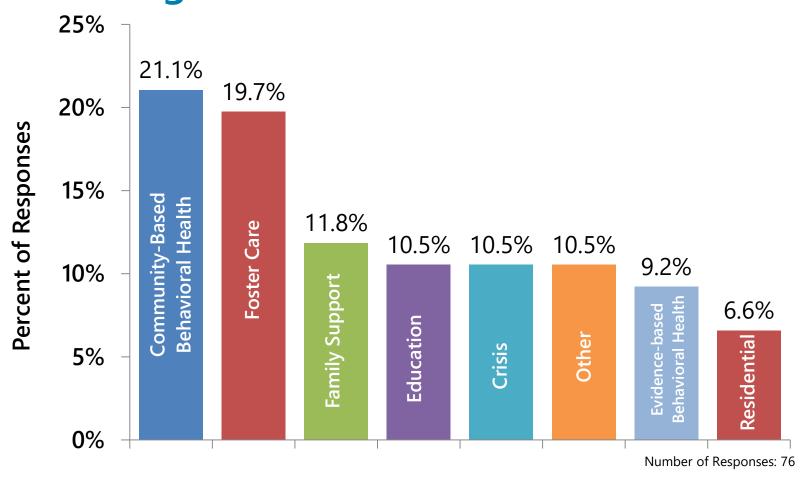


Gaps Grouped by Type of Service: Central Region



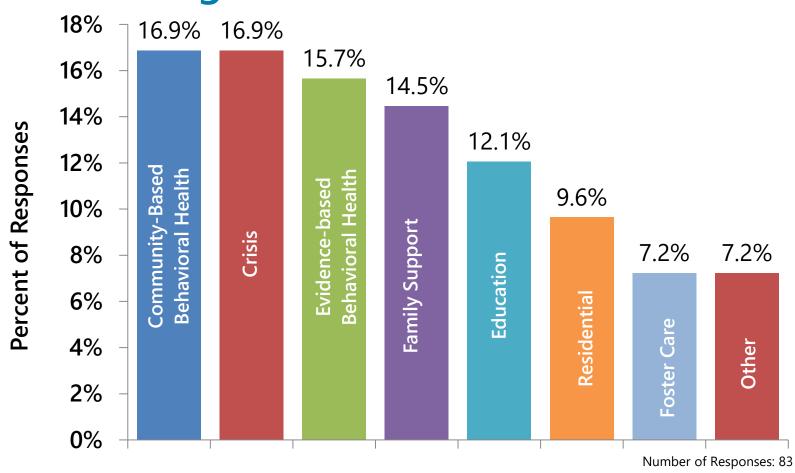


Gaps Grouped by Type of Service: Eastern Region



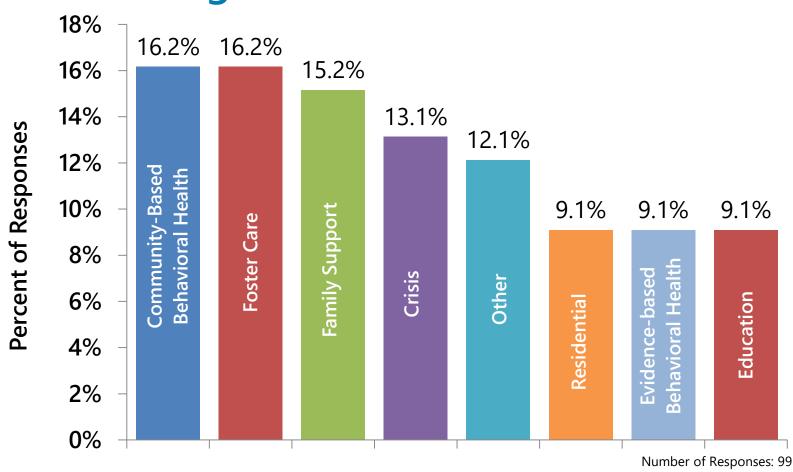


Gaps Grouped by Type of Service: Northern Region



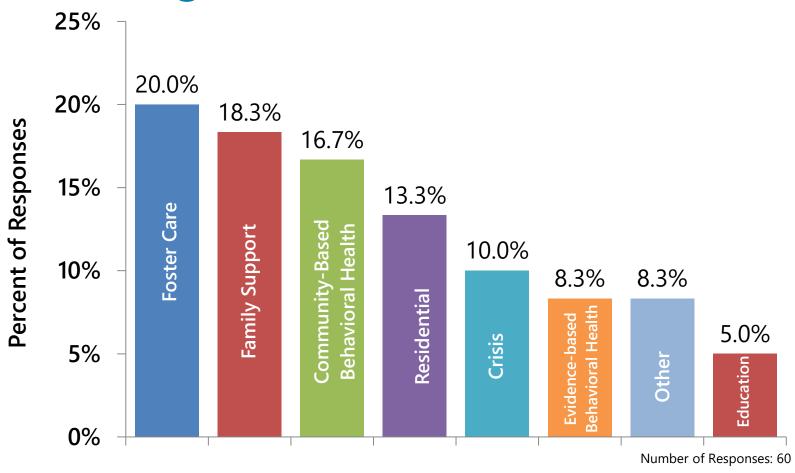


Gaps Grouped by Type of Service: Piedmont Region





Gaps Grouped by Type of Service: Western Region





"Need For Collaboration and Consensus"

Rating	Cases	Percent
1	26	25.0%
2	31	29.8%
3	31	29.8%
4	12	11.5%
5	4	3.9%
Total	104	100.0%
Average: 2.4		

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public partners agency

need agreement identified Day back Consensus

Challenges in-person regional

provide youth Care each quality Family

Service become efforts better programs strong understanding

person within cases collaborate needs issues

some feel Collaboration lack well

communication due meetings address area CSA enough one

supports CPMT Team less Services residential Schools

resources Henrico working disconnect

together localities level teams providers

planning planning planning planning between locality
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"Lack Of Funding"

Rating	Cases	Percent
1	15	14.4%
2	14	13.5%
3	21	20.2%
4	21	20.2%
5	33	31.7%
Total	104	100.0%
Average: 3.4		

1 = "Not At All"

5 = "A Great Deal"





"Lack Of Transportation"

Rating	Cases	Percent
1	10	9.6%
2	6	5.8%
3	17	16.4%
4	30	28.9%
5	41	39.4%
Total	104	100.0%
Average: 3.8		

1 = "Not At All"

5 = "A Great Deal"

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challenge make one telehealth reliability service access options order stay individuals providers issue virtual always getting families located affordable reliable without accessing find/pay within bus large meetings some Foothills lower year locality funding pay convenient assistance areas rural time available over needs two youth outside lot past made appointments use school services

challenge make feasible virtual reliability service always getting travel etc trave
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"Provider Availability"

Rating	Cases	Percent
1	3	2.9%
2	8	7.7%
3	28	17.3%
4	23	22.1%
5	52	50.0%
Total	104	100.0%

Average: 4.1

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limited ABA vendors
             some community challenge available
              region Substance, all travel programs
               health provider
                    particularly TFC program lists
   qualified
  especially MST placements base seen
           needing Residential local other need barrier
          oster providers Mentoring locality
work providers Mentoring locality
list enough being being
rural few times continues identified public wait
  number crisis rate Evidence Family Care
County find due specialized Spanish youth
                    funding families needs higher
               needed challenging COVID meet
                                        employees
                    availability abuse
                                      Day Intensive
                  lack area
              inability homes willing hours
```



"Need More information and Data"

Rating	Cases	Percent
1	33	31.7%
2	27	26.0%
3	32	30.8%
4	9	8.7%
5	3	2.9%
Total	104	100.0%
Average: 2.3		





"Other Barriers"

Rating	Cases	Percent
1	8	10.5%
2	1	1.3%
3	12	15.8%
4	18	23.7%
5	37	48.7%
Total	76	100.0%
Average: 4.0		

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opportunities LGBTQ speaking
residential number longer
County telehealth limited provided
about board visits
population creating all many
proor location programs youth

Poor location programs youth

Poor location programs youth

Poor location programs youth

COVID office cultural during person
local utilize being more needs CPMT
made lot Roanoke even well etc CPMB gaps
pandemic Medicaid color Some
participation done rural n/a barriers service phone
Individuals engagement Inclusion families area
foster barrier family staffing quality
parents staff meetings other needed
Education access clients CSA
internet homes Services

Service phone information Better family staffing quality
virtual low based
Healthcare resources
increased
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Has your locality initiated actions over the past year to address the perceived services barriers?

Answer	Cases	Percent
Yes	84	80.8%
No	20	19.2%
Total	104	100.0%





Conclusions

- As a group, gaps in Community-based Behavioral Services were identified most often statewide and in 4 out of 5 regions
- However, Family Foster Care Homes were selected as the top individual service gap in the Commonwealth and in every region except the Northern region
- Youth with Multiple Mental Health Diagnoses were identified as the population with gaps most frequently statewide and either 1st or 2nd in each region
- High School Age children (14 18) were the age group selected most often statewide and in every region