

# FUELING CONNECTION; THE ROLE OF PARENT REPS ON FAPT



**Cristy Corbin, CPRS, HFW-FSP**  
President, Family Support Partners of Virginia, Inc.

**Anna Antell, LCSW**  
Lead Program Consultant, Office of Children's Services



# SESSION OUTLINE

Children's Services Act (CSA) as  
a System of Care (SOC)

Parent Representatives on FAPT

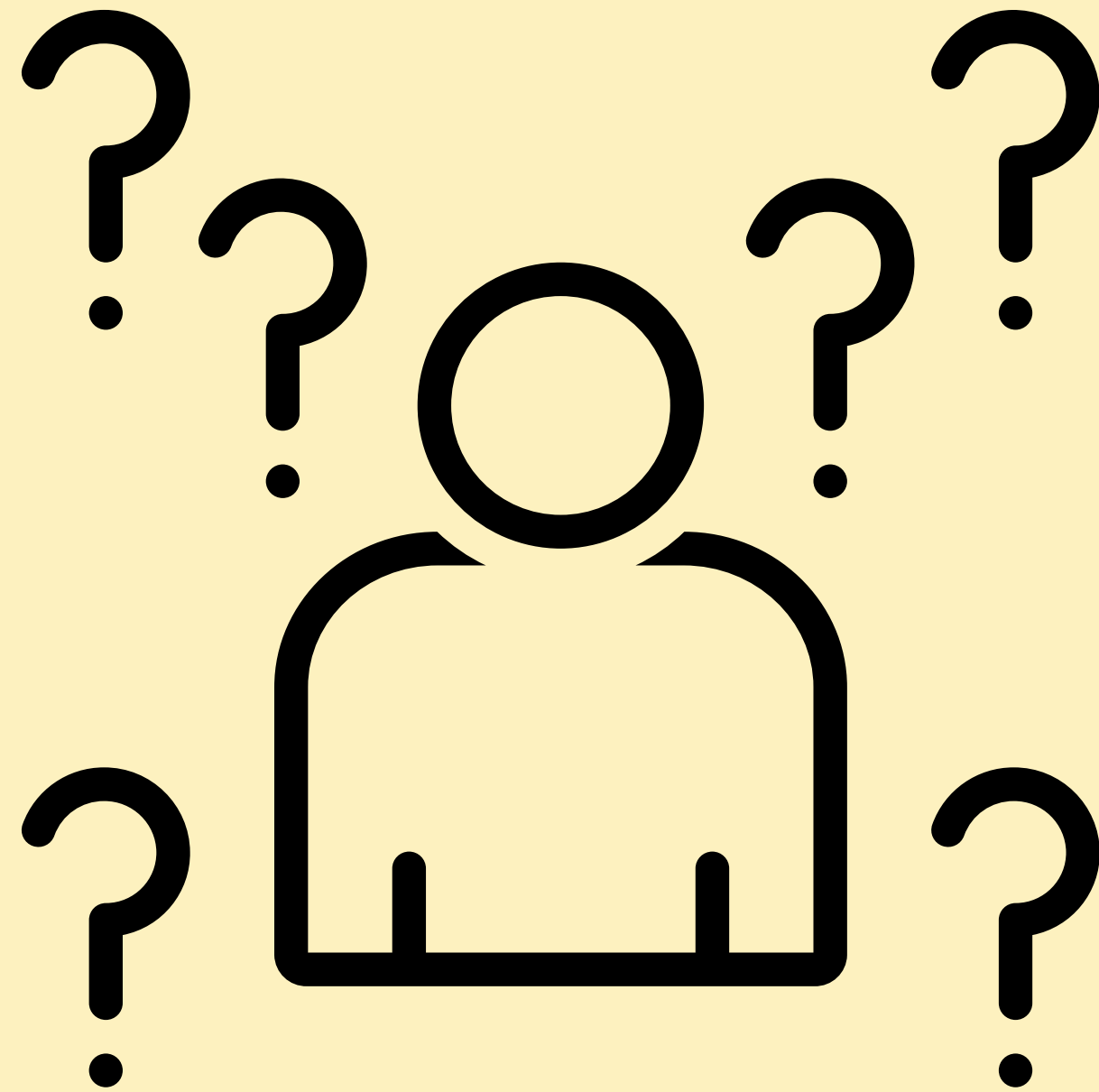
Maximizing the role of Parent  
Representatives

Take Aways and Resources

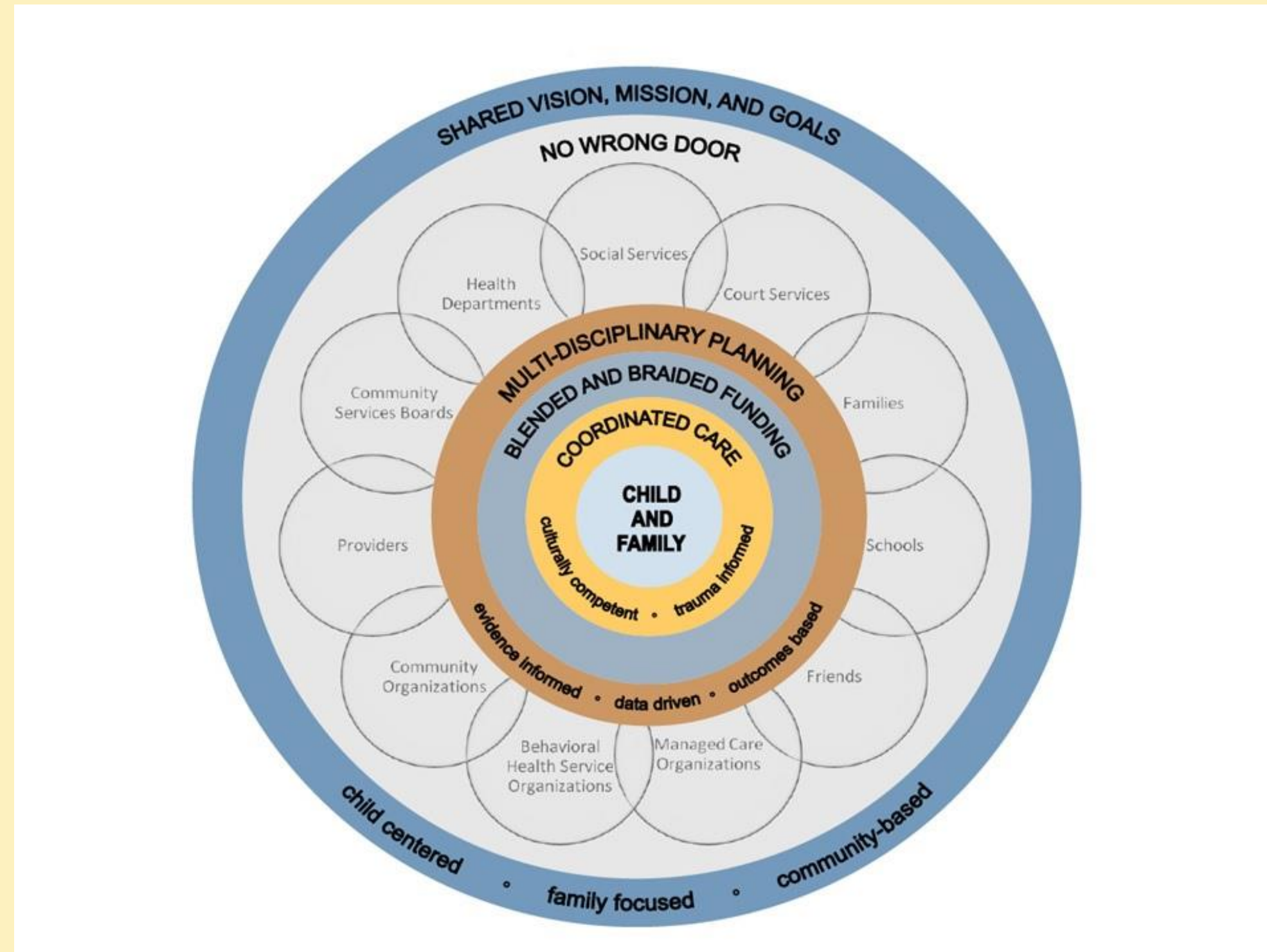




# WHO IS IN THE ROOM?



# VIRGINIA'S COMPREHENSIVE SYSTEM OF CARE



# System of Care Principles

Shared Vision

No Wrong Door

Multidisciplinary Planning

Blended and Braided Funding

Coordinated Care

Child-Centered and Family Focus





“Each family and planning team also shall include a parent representative..”

[Code of Virginia- section 2.2-5207](#)

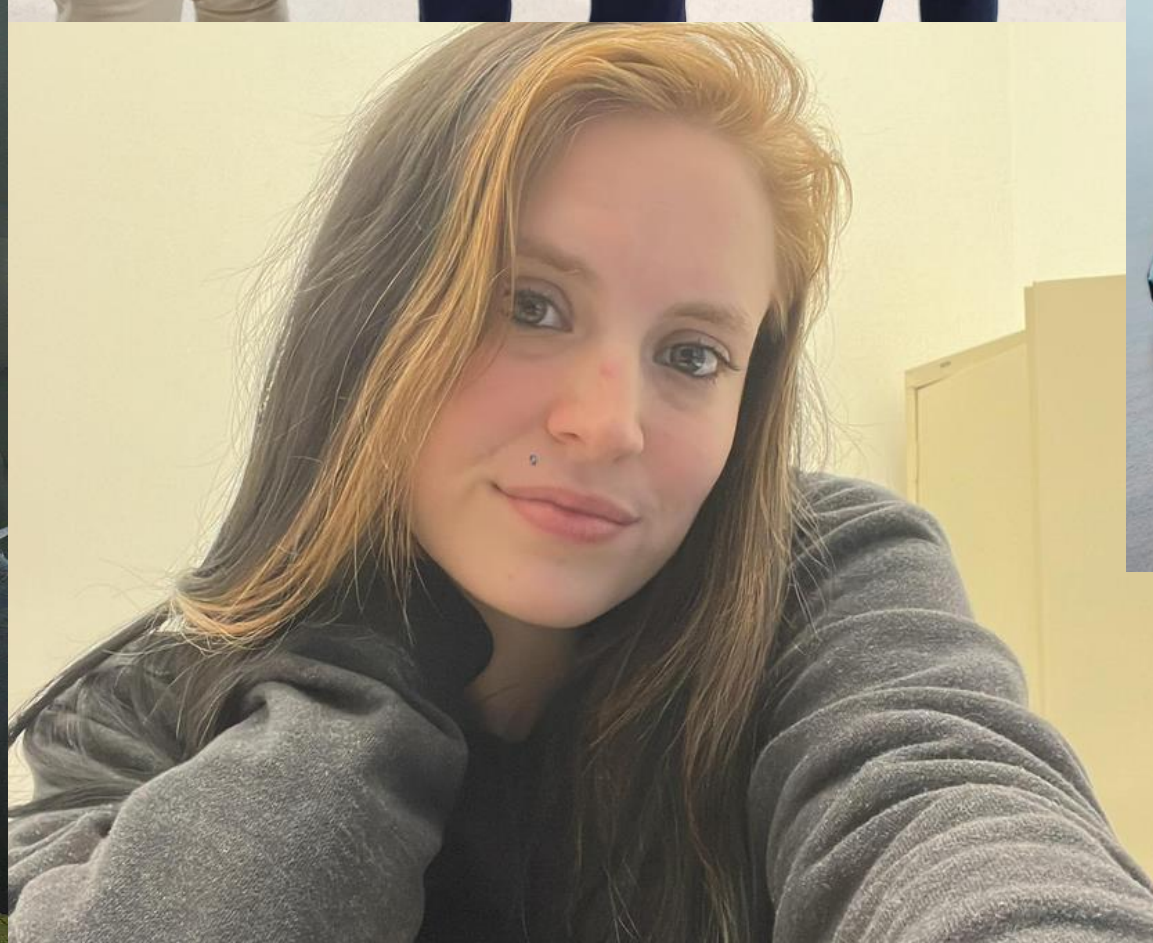
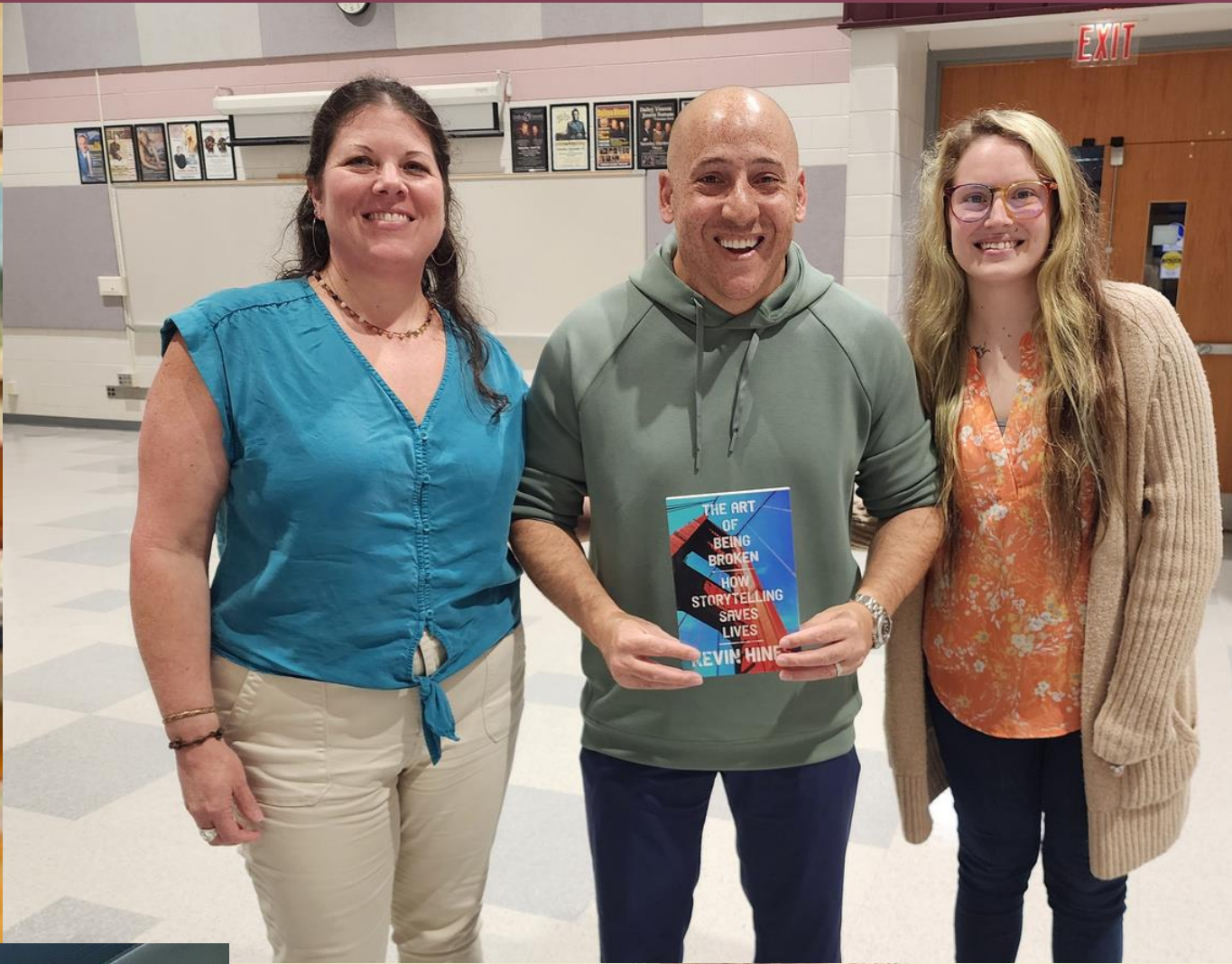




# EMPOWERING PARENT REPRESENTATIVES







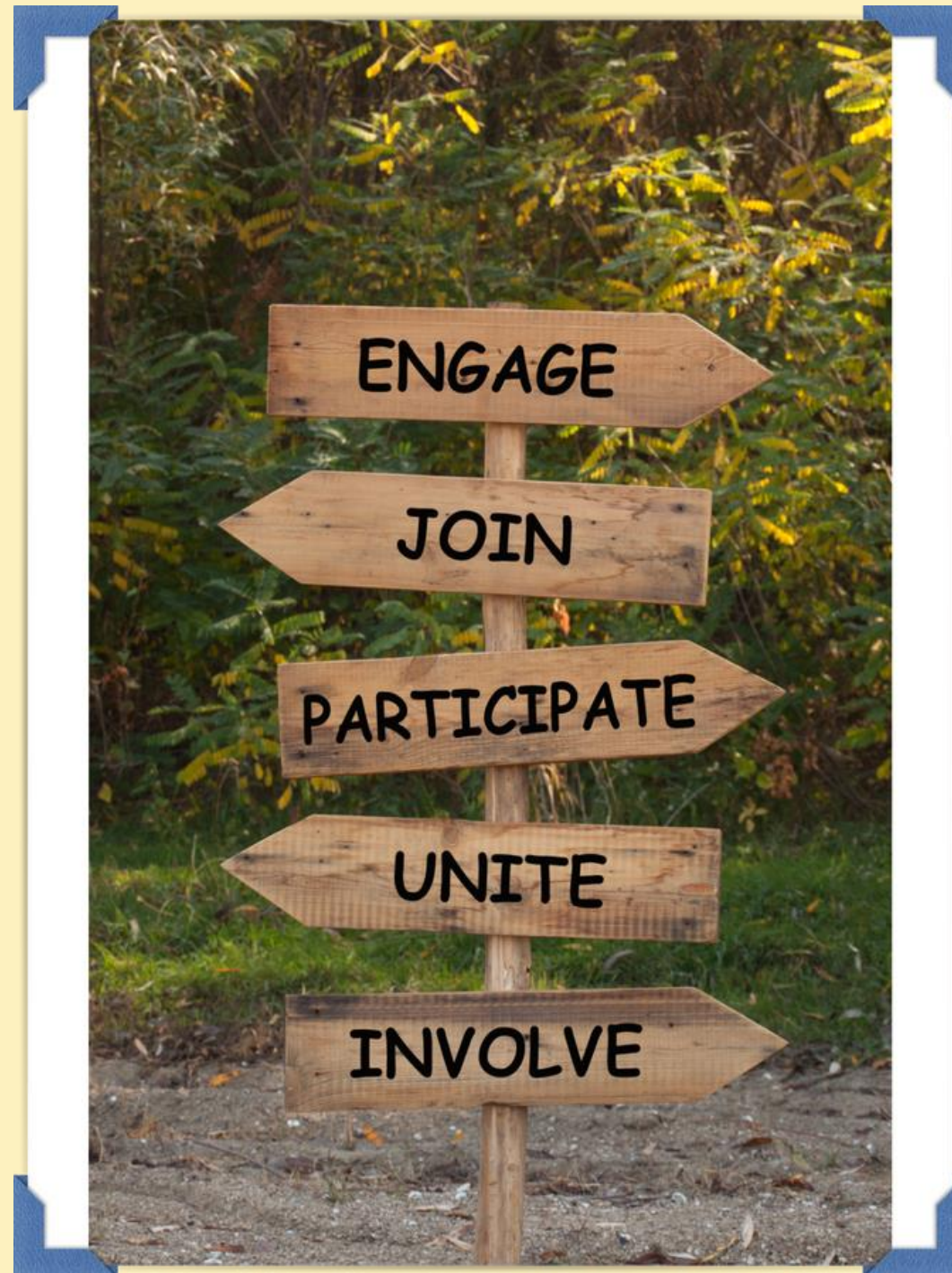


# THE VALUE OF LIVED/LIVING EXPERIENCE



## YOUTH / FAMILY

- **finding their voice:**
  - speaking up when something isn't going well
  - celebrating what is going well
- **sharing information:**
  - community resources
  - networking with other parents or youth
  - education/training



## FAPT MEMBERS

- **model strength-based language:**
  - encourage mindfulness of using system jargon/acronyms
  - changes the dynamic of how the team works together
- **enhancing awareness:**
  - community connections
  - actual vs. intended
  - system access
  - insurance coverage





# Maximizing the Role of the Parent Representative on FAPTs











# Maximizing the Role of the Parent Representative on FAPTs Activities

## WITH YOUTH / FAMILY

- Call the day before / morning of
  - Discuss expectations of the process & the youth/family's responsibilities
- Meet in the lobby / escort in
- Wait for them to be seated first
  - Respect & value their position as the expert on their family
- Call afterward as a check-in
- Conduct the family survey



## WITH FAPT MEMBERS

- Introduce self & share story
- Attend retreats / events
  - Team Building
- Use Name Tents for Identification
  - Everyone knows the youth/family - they deserve to know the Team
- Review policies, procedures, brochures, etc., for family-friendly language





# TAKE AWAYS

FOR PARENT REPS:

**Being consistent with communication, attending meetings (FAPT & otherwise), displaying vulnerability and courage through sharing your story, modeling strength-based language, etc., will build trust with the FAPT members.**

FOR FAPT MEMBERS:

**Investing in the relationship with the Parent Representative will empower them to feel part of the Team and in turn, they will feel empowered to support the youth/family with trusting the process and staying engaged.**

**TOGETHER, A DIFFERENT WAY OF DOING BUSINESS WITH YOUTH/FAMILIES.**



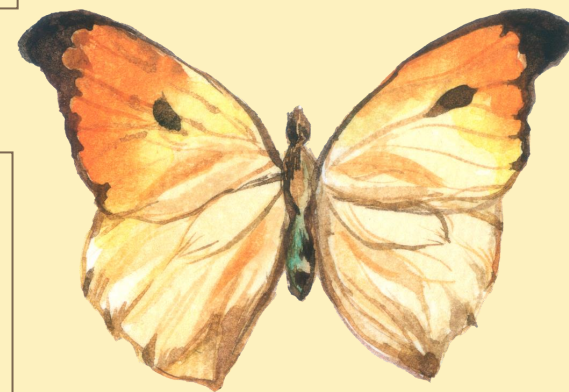
# RESOURCES



**PARENT REPRESENTATIVE  
E-LEARNING- VIRGINIA  
LEARNING CENTER  
COURSE #CSA44**

**VIRGINIA FAMILY  
NETWORK**

[HTTPS://NAMIVIRGINIA.ORG  
/GET-INVOLVED/VIRGINIA-  
FAMILY-NETWORK/](https://namivirginia.org/get-involved/virginia-family-network/)



**CSA FAMILY GUIDE**

[HTTPS://WWW.CSA.VIRGINIA.GO  
V/CONTENT/DOC/CSA\\_FAMILY\\_  
GUIDE\\_2022.PDF](https://www.csa.virginia.gov/content/doc/csa_family_guide_2022.pdf)

VIDEO:

[HTTPS://YOUTU.BE/GLXKBGROO  
M4?SI=9BNRNJAZY728H2HM](https://youtu.be/GLXKBGROOM4?si=9BNRNJAZY728H2HM)





# Group Discussion





Parent Representatives are part of the CSA System

Parent Representatives are a key component to improving the local System of Care







THANK YOU!!

**Cristy Corbin:**  
**[cristycorbin@fspofva.com](mailto:cristycorbin@fspofva.com)**

**Anna Antell:**  
**[anna.antell@csa.virginia.gov](mailto:anna.antell@csa.virginia.gov)**

