

COMMONWEALTH of VIRGINIA

Scott Reiner, M.S. Executive Director OFFICE OF CHILDREN'S SERVICES Administering the Children's Services Act

December 9, 2024

Tina Ammons, CPMT Chair King and Queen County Department of Finance PO Box #177 King and Queen Courthouse, VA 23085

RE: King & Queen County CSA Program Self-Assessment Validation (SAV) Final Report, File No. 28-2024

Dear Mrs. Ammons,

In accordance with the Office of Children's Services (OCS) Audit Plan for Fiscal Year 2024, the King & Queen County Community Policy and Management Team (CPMT) has completed and submitted the results of the self-assessment audit of your local Children's Service Act (CSA) Program. Based on the review and examination of the self-assessment workbook and supporting documentation completed by the King and Queen County CSA program on January 8, 2024, and covering the period July 1, 2022 through June 30, 2023, our independent validation:

Concurs

Partially Concurs

Does Not Concur

with the conclusion of the King and Queen County CPMT that no non-compliance observations and/or internal control weaknesses were identified. The explanation for our assessment results are as follows:

Validation procedures identified internal control weaknesses in the local CSA program that the CPMT did not identify. While not a significant deficiency, internal controls affecting accurate reporting of financial transactions were not working as intended. Specifics are detailed on pages 2-4.

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INTERNAL CONTROL WEAKNESS

Fiscal transactions were recorded using the incorrect expenditure category, mandate type, or service name description. These reporting errors represent internal control weaknesses in the reliability and integrity of the financial data used by management in decision-making and reporting to OCS. Refer to Tables A and B below for the data integrity errors identified.

| | | | Table A | A | | | |
|---|--|--|---|--|--|--|---|
| Error Description | clients catego | nparison of King an s accessing Title IV-I ory was reported inco aying the local share of | E and CSA fur orrectly. The | inds con reportin | ncurrentl ng error i | y noted that one caresulted in King a | lient's expenditure nd Queen County |
| Incorrect | | Corre | Correct | | Variance | | |
| Expenditure Category | Matcl Rate | I | Match Rate | | otal pense | Differential | Local Share Overpayment |
| Family Foster Care 2e | .3144 | Community- Based Services 2f | .1572 | | 512.40 | .1572 | \$567.87 |
| | | ling independent living se | ervices) in the Lo | ocal Exp | | | |
| | | | | | | | |
| | | | | ble B | | | |
| Error Description | service | tions were incorrectly name description. Ba se files examined, the | recorded usin sed on the exc | ig the w | s identifi | ed in two (2) of th | |
| | service | name description. Ba | recorded usin sed on the exe ere was no fise | ig the w | s identifi | ed in two (2) of th | e four (4 or 50%) |
| Description | service client ca | name description. Base files examined, the | recorded usin sed on the exc ere was no fiso rect | ng the w ception cal imp | s identifi act on CS | ed in two (2) of th SA funding. | e four (4 or 50%) |
| Description Error Type Expenditure | service client ca | name description. Ba se files examined, the Incor | recorded usin sed on the exc ere was no fisc rect ster Care (2a1 n Services in a | ng the w ception cal imp) an | is identifi pact on CS The | ed in two (2) of the SA funding. | ere -IV-E (2a) lect – Local DSS |
| Error Type Expenditure Category Mandate | service r client ca Client A | name description. Ba se files examined, the Incor Therapeutic For Special Educatio | recorded usin sed on the exc ere was no fisc rect ster Care (2a1 n Services in a nal Placement | ng the w ception cal imp) an : (10) | s identifi act on CS The Foster | ed in two (2) of th SA funding. Correct erapeutic Foster Ca Care -Abuse/Negl | are -IV-E (2a) ect – Local DSS stody (3) eed of Services |
| Description Error Type Expenditure Category Mandate | service client ca Client A A A | name description. Ba se files examined, the Incor Therapeutic For Special Educatio Approved Education | recorded usin sed on the exc ere was no fisc rect ster Care (2a1 n Services in a nal Placement Order Truanc | ng the w ception cal imp) an : (10) | s identifi act on CS The Foster Foster | ed in two (2) of th SA funding. Correct erapeutic Foster Ca Care -Abuse/Negl Entrustment /Cus er Care Child in No | are -IV-E (2a) ect – Local DSS stody (3) eed of Services (4) |
| Description Error Type Expenditure Category Mandate Type | service of client ca Client A A B | name description. Ba se files examined, the Incor Therapeutic Fos Special Education Approved Education Foster Care - Court | recorded usin sed on the exc ere was no fisc rect ster Care (2a1 n Services in a nal Placement Order Truanc (24) Related Servi | an the week of the | s identifi act on CS The Foster Foster | ed in two (2) of the SA funding. Correct erapeutic Foster Ca Care -Abuse/Negl Entrustment /Cus er Care Child in No Prevention | ee four (4 or 50%) are -IV-E (2a) lect – Local DSS stody (3) eed of Services (4) Family Support |

RECOMMENDATION

The Fiscal Agent and the CSA Coordinator should work together to ensure expenses are reported correctly (using the correct expenditure category, mandate type, and service name) before recording the transaction into Thomas Brothers (payment processing system). To aid the process, consult the resources listed below:

- <u>LEDRS Coding Cheat Sheet</u>
- <u>CSA Service Names</u>
- <u>CSA Service Placement Types</u>
- Mandate Type Definitions
- LEDRS File Layout Details and Crosswalks
- Memo: LEDRSA Coding For Independent Living Arrangements

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CLIENT RESPONSE

See Attachment A

The Office of Children's Services respectfully requests that you submit a quality improvement plan (QIP) to address the observation outlined in this report no later than 30 days from receipt of this report. We ask that you notify this office as QIP tasks identified to address significant observations are completed. OCS will conduct a follow-up validation to ensure the quality improvements have been implemented as reported.

We thank the King and Queen County Community Policy and Management Team, CSA staff, and partners for contributing to the CSA Self-Assessment Workbook. We also acknowledge the excellent assistance and cooperation Brittney Lawson, CSA Coordinator, provided during our review. Mrs. Lawson's efforts enabled the audit staff to resolve any questions/concerns observed during the validation process. Please feel free to contact us should you have any questions.

Sincerely,

Annetti & Larkin

Annette E. Larkin, MBA Program Auditor

Atephanie S. Bacote

Stephanie S. Bacote, CIGA Program Audit Manager

cc: Scott Reiner, Executive Director Vivian Seay, King and Queen County Administrator Linda Cook, CPMT Fiscal Agent Brittany Lawson, CSA Coordinator

Attachment A

ATTACHMENT A Management Official Response



December 6, 2024

Annette Larkin Program Auditor Office of Children's Services 1604 Santa Rosa Road, Suite 137 Richmond, VA 23229-5008

Dear Ms. Larkin,

Please find this letter as our formal response to the draft CSA Program Self-Assessment Validation received from the Office of Children's Services on November 8, 2024. The King and Queen County CPMT reviewed the assessment results at their regular November meeting as provided by Annette Larkin. The team, along with the CSA Coordinator discussed internal control measures that can be implemented to correct the deficiencies noted in the assessment results. Based on these discussions, we will be prepared to submit a Quality Improvement Plan outlining these controls.

Please do not hesitate to contact me if you have any questions regarding this matter.

Sincerely, *Tina R. Ammons* Tina R. Ammons, CPMT Chair Director of Finance, King and Queen County