FY 2024 CSA Service Gap Survey

(Follow-up to FY 2023 Gap Survey)

The CSA Service Gap Survey

- Section 2.2-5211.1.2 of the Code of Virginia requires that: "The community policy and management team shall report annually to the Office of Children's Services on the gaps in services needed to keep children in the local community and any barriers to the development of those services." This requirement led to the implementation of the annual CSA Service Gap Survey, which has been in place since 2007.

- Beginning in 2017, the process was revised to require that a full survey be completed only in odd-numbered years. In even-numbered years, localities review their previous year's submission and provide an update.

- FY2024 represents the follow-up to the complete survey from FY2023 which is available at:

    FY2023 CSA Service Gap Survey

- FY2024 surveys were distributed to localities that submitted responses to the FY2023 survey. Respondents were asked to report whether gaps from last year's survey had increased, decreased, or remained the same, and to identify any new gaps.
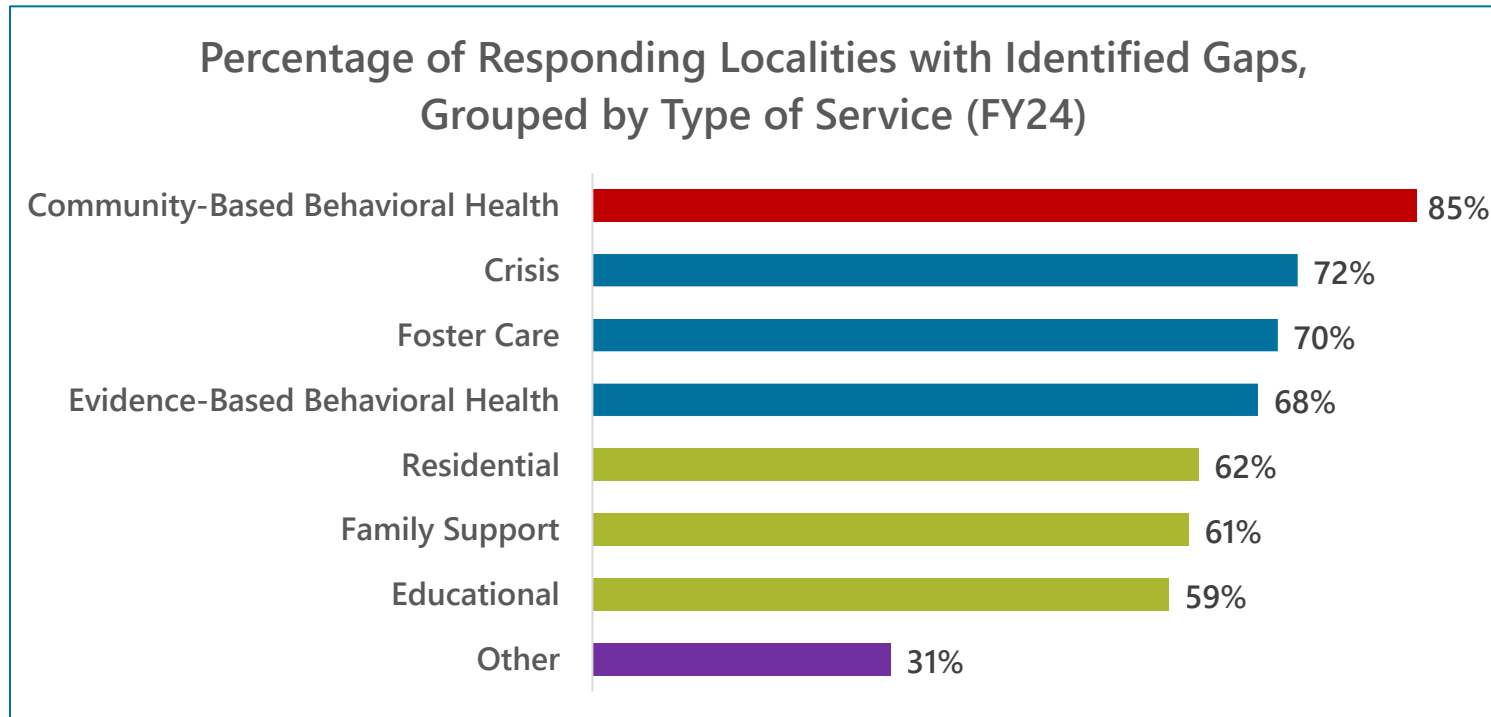
Key Findings

- The **top three service gap groupings** identified by localities were Community-Based Behavioral Health, Crisis Services, and Foster Care.

- The **most frequently identified service gaps** for FY2024 were Crisis Intervention/Crisis Stabilization (58%), Family Foster Care Homes (57%), and Applied Behavior Analysis (51%).

- The top three services most frequently identified by localities as **increased gaps** were Multi-systemic Therapy (46% of localities that reported the gap in FY2023), Family Support Partner (44%), and Family Foster Care Homes (42%).

- The top three services identified by localities as **decreased/resolved gaps** were Motivational Interviewing (43% of localities that reported the gap in FY2023), Parent Child Interaction Therapy (23%), and School-based Mental Health Services (21%).

- The top three services identified by localities as **new gaps** (among localities that did not select these service gaps last year) were Family Foster Care Homes (24% of localities that did not report this gap in FY2023), Functional Family Therapy (22%), and Respite (22%).

Key Findings, continued

- A majority of respondents (ranging from 66% to 80%, depending on the barrier) did not change their barrier rating from the FY2023 value.

- The average rating regarding barriers to developing needed services increased between for Provider Availability, Transportation, and Funding from FY2023 to FY2024 .

- Lack of Information/Data had the largest percentage of respondents (16%) who reported increased barrier ratings, compared to FY2023. Higher ratings indicate an increase in the perceived impact of this barrier to developing needed services over the last year.

- Lack of Collaboration/Consensus had the largest percentage of respondents (22%) who submitted decreased barrier ratings, compared to FY2023. Lower ratings indicate a decrease in the perceived impact of this barrier over the last year.

Reported Gaps: Most Prevalent Service Groups (FY2024)

Percentage of Responding Localities with Identified Gaps, Grouped by Type of Service (FY24)

Service Type	Percentage
Community-Based Behavioral Health	85%
Crisis	72%
Foster Care	70%
Evidence-Based Behavioral Health	68%
Residential	62%
Family Support	61%
Educational	59%
Other	31%

Note: If a locality selected at least one critical service gap within the service type groups displayed above, they were counted for this measure. The number of responding localities represents the count of localities that submitted survey responses; bar chart values represent the percentage of responding localities with a critical gap identified for that service type.

Number of Responding Localities: 98

Top 10 Most Prevalent Reported Service Gaps (FY2024, ungrouped)

Percentage of Responding Localities with Identified Gaps (FY24)

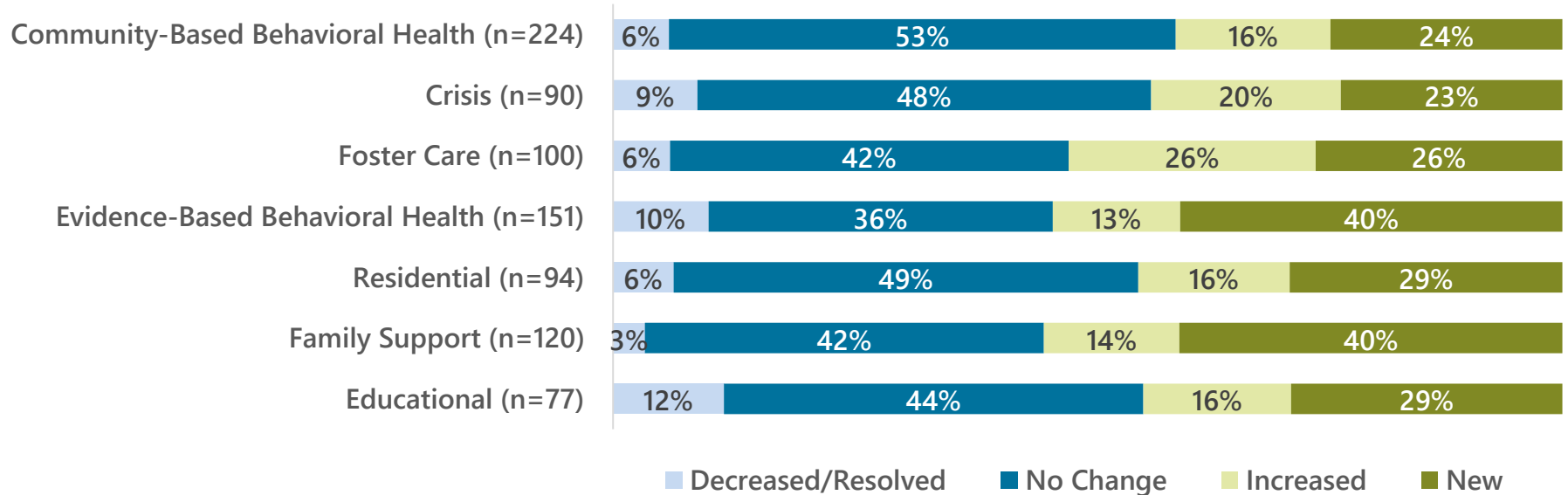| Service Type	Percentage
Crisis Intervention/Crisis Stabilization	58%
Family Foster Care Homes	57%
Applied Behavior Analysis	51%
Residential Treatment	47%
Respite	46%
School-based Mental Health Services	44%
Functional Family Therapy	43%
Multi-systemic Therapy	42%
Parent Child Interaction Therapy	35%
Intensive In-Home (tie)	34%
Acute Psychiatric Hospitalization (tie)	34%

Note: If a locality responded with a status (increased/decreased/remained the same/new gap) they were counted for this measure. The number of responding localities represents the count of localities that submitted survey responses; bar chart values represent the percentage of responding localities with a critical gap identified for that service type.

Number of Responding Localities: 98

Response Prevalence by Service Grouping (FY2024)

Locality Service Gap Response Selections by Service Grouping
(FY23 to FY24)

Service Grouping	Decreased/Resolved	No Change	Increased	New
Community-Based Behavioral Health (n=224)	6%	53%	16%	24%
Crisis (n=90)	9%	48%	20%	23%
Foster Care (n=100)	6%	42%	26%	26%
Evidence-Based Behavioral Health (n=151)	10%	36%	13%	40%
Residential (n=94)	6%	49%	16%	29%
Family Support (n=120)	3%	42%	14%	40%
Educational (n=77)	12%	44%	16%	29%

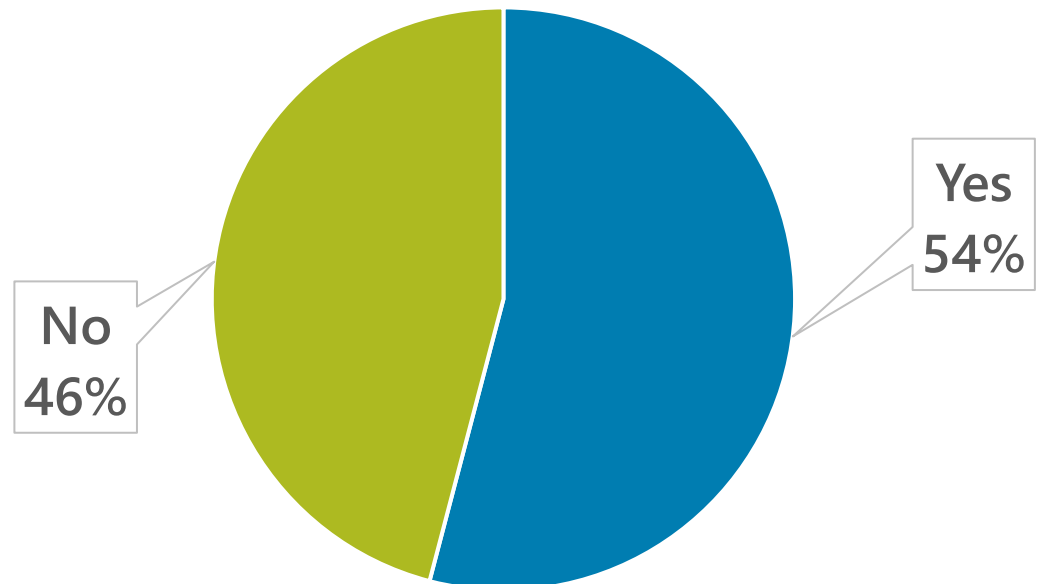Legend: ■ Decreased/Resolved ■ No Change ■ Increased ■ New

Note: Percentages above reflect the proportion of each response option, among provided responses (if a locality did not provide a response of decreased gap, resolved gap, no change in gap, increased gap, or new gap, the response was not included in the denominator of the measure). The number of responses received for each service grouping is shown as the n value for each bar. Using the top bar as an example, the chart shows that among the 224 responses received for all services grouped into 'Community-Based Behavioral Health', 24% noted a new service gap for FY24. Response counts are dependent on the number of services assigned to each group, and whether localities provided a response for the service or left the response blank to indicate that the service gap did not apply to their locality.

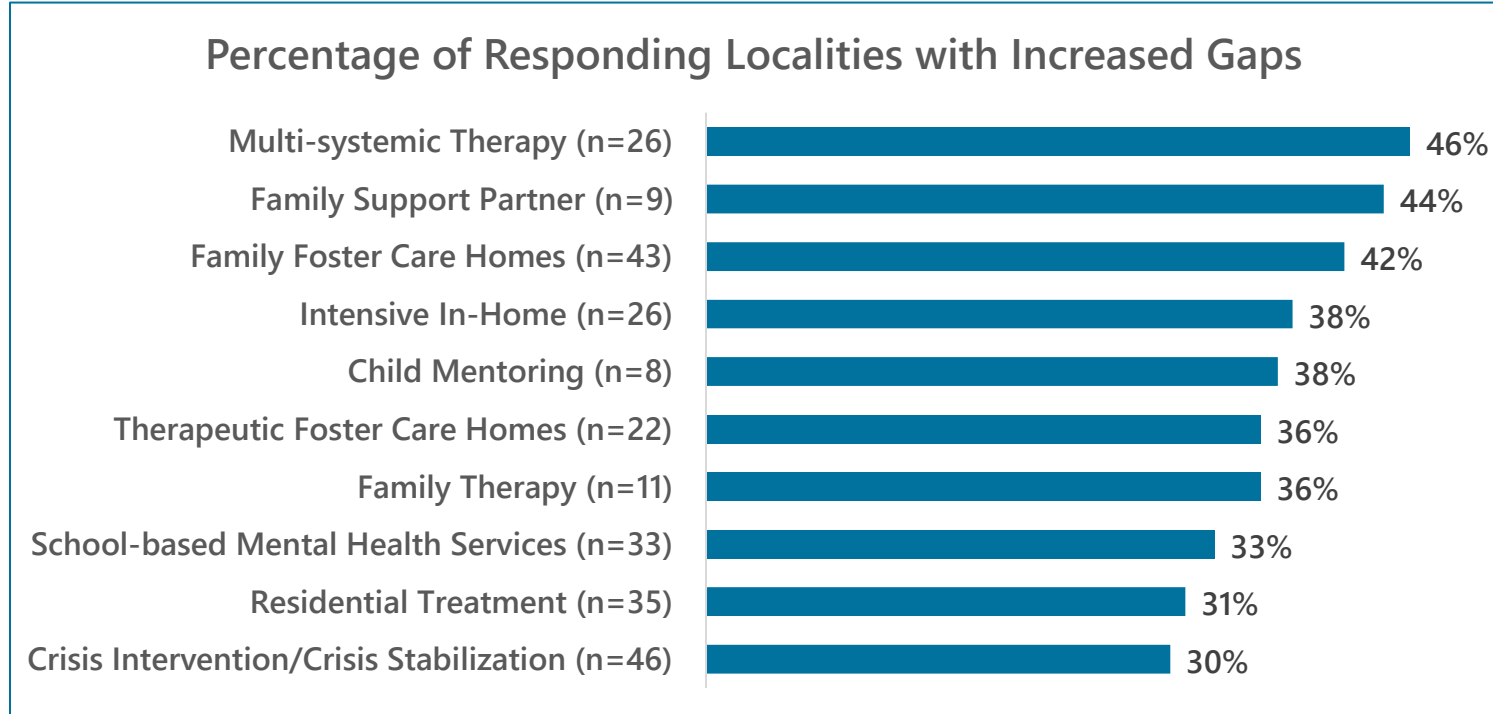# Have any gaps identified in FY2023 *increased* in FY2024?

Statewide

N=98

No
46%

Yes
54%

Top 10 Service Gaps that *Increased* in FY2024

Percentage of Responding Localities with Increased Gaps

Service	Percentage
Multi-systemic Therapy (n=26)	46%
Family Support Partner (n=9)	44%
Family Foster Care Homes (n=43)	42%
Intensive In-Home (n=26)	38%
Child Mentoring (n=8)	38%
Therapeutic Foster Care Homes (n=22)	36%
Family Therapy (n=11)	36%
School-based Mental Health Services (n=33)	33%
Residential Treatment (n=35)	31%
Crisis Intervention/Crisis Stabilization (n=46)	30%

Note: Localities that reported a gap in their FY23 survey results are included in the denominator for each service percentage (n value reported with each service name). The percentages above reflect the proportion of localities with a reported gap in FY23 who also reported that the gap increased in FY24. Using Multi-systemic Therapy as an example, the chart indicates that 46% of the 26 localities that reported MST as a service gap in FY23 reported that this service gap increased in FY24.

Have any of the FY2023 service gaps _increased_ in FY2024?

	Yes	Percent Yes	No	Percent No	Total
Central	8	36%	14	64%	22
Eastern	10	56%	8	44%	18
Northern	15	71%	6	29%	21
Piedmont	13	62%	8	38%	21
Western	7	44%	9	56%	16
Statewide	**53**	**54%**	**45**	**46%**	**98**

Have any of the service gaps identified in FY2023 *decreased or been resolved* in FY2024?

Statewide

N=98

Yes 37%

No 63%
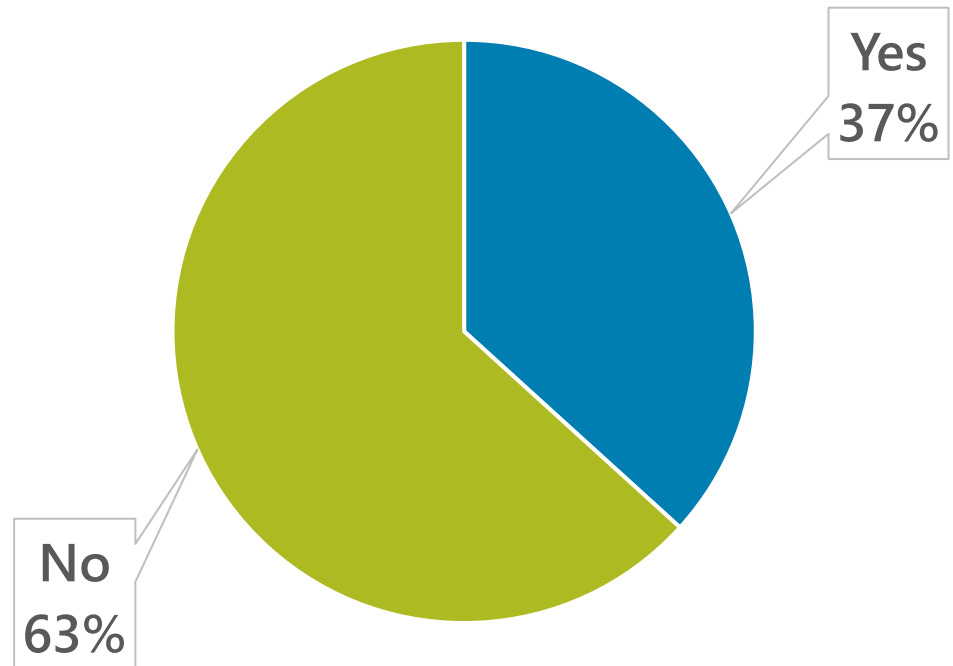
Top 10 Service Gaps that *Resolved/Decreased* in FY2024
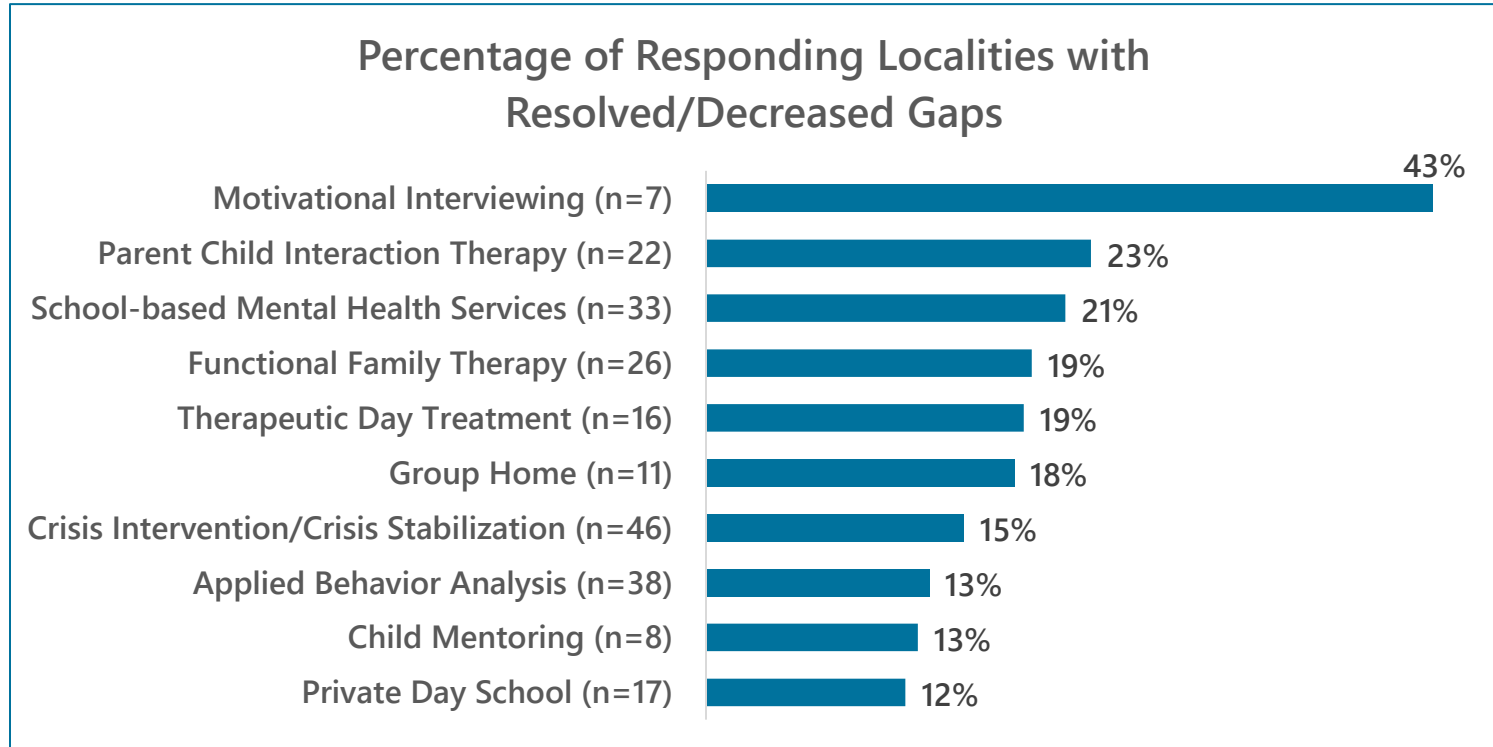
Percentage of Responding Localities with Resolved/Decreased Gaps

Service	Percentage
Motivational Interviewing (n=7)	43%
Parent Child Interaction Therapy (n=22)	23%
School-based Mental Health Services (n=33)	21%
Functional Family Therapy (n=26)	19%
Therapeutic Day Treatment (n=16)	19%
Group Home (n=11)	18%
Crisis Intervention/Crisis Stabilization (n=46)	15%
Applied Behavior Analysis (n=38)	13%
Child Mentoring (n=8)	13%
Private Day School (n=17)	12%

Note: Localities that reported a gap in their FY23 survey results are included in the denominator for each service percentage (n value reported with each service name). The percentages above reflect the proportion of localities with a reported gap in FY23 who also reported that the gap decreased or resolved in FY24. Using Motivational Interviewing as an example, the chart indicates that 43% of the seven localities that reported MI as a service gap in FY23 reported that this service gap decreased or resolved in FY24.

Have any of the FY2023 service gaps been *resolved/decreased* in FY2024?

	Yes	Percent Yes	No	Percent No	Total
Central	13	59%	9	41%	22
Eastern	5	28%	13	72%	18
Northern	5	24%	16	76%	21
Piedmont	5	24%	16	76%	21
Western	8	50%	8	50%	16
Statewide	**36**	**37%**	**62**	**63%**	**98**

Are there any *new* service gaps identified for FY2024?

Statewide

N=98

No 38%

Yes 62%
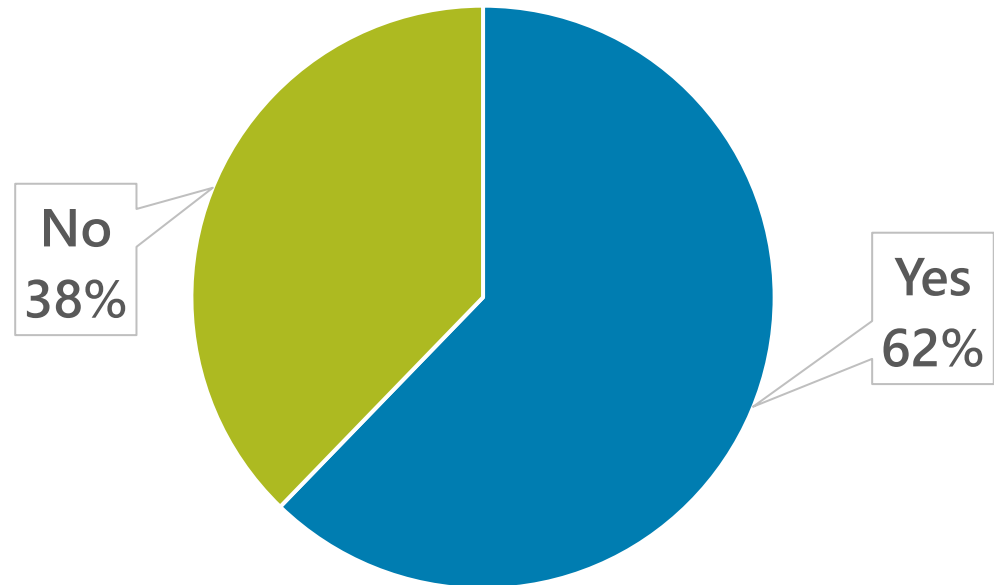
Top 10 *New* Service Gaps in FY2024

Percentage of Localities with *New* Gaps

Service	Percentage
Family Foster Care Homes (n=55)	24%
Functional Family Therapy (n=72)	22%
Respite (n=68)	22%
Crisis Intervention/Crisis Stabilization (n=52)	21%
Multi-systemic Therapy (n=72)	21%
Applied Behavior Analysis (n=60)	20%
Residential Treatment (n=63)	17%
Parent Child Interaction Therapy (n=76)	16%
School-based Mental Health Services (n=65)	15%
Acute Psychiatric Hospitalization (tie, n=75)	13%
Therapeutic Foster Care Homes (tie, n=76)	13%

Note: Localities that did not report a gap in their FY23 survey results are included in this measure (n value reported with eac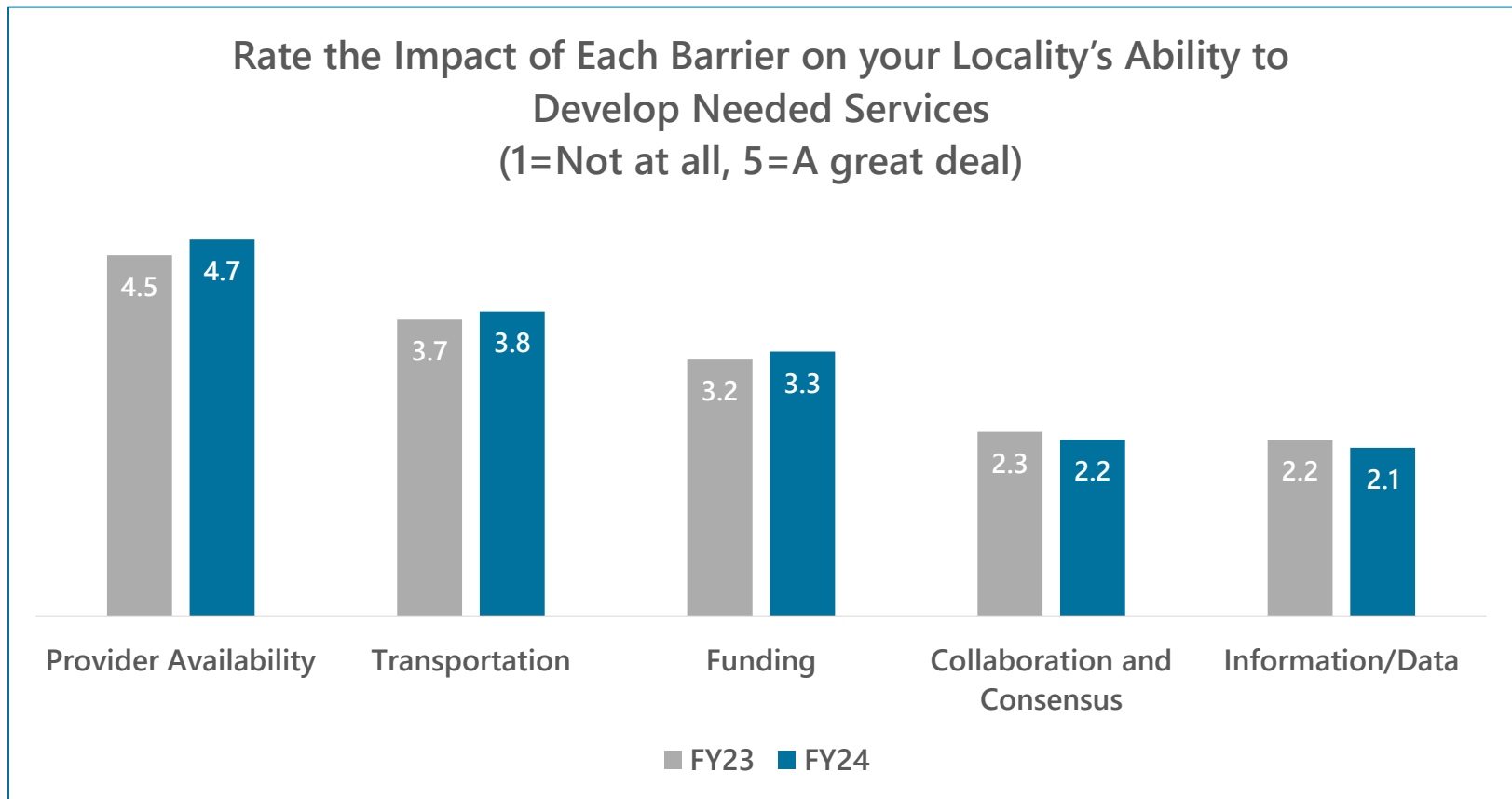h service name). The percentages above reflect the proportion of localities with a new gap in FY24 that was not identified in FY23. Using Family Foster Care Homes as an example, the chart indicates that 24% of the 55 localities that did not report Family Foster Care Homes as a gap in FY23 reported it as a new service gap in FY24.

Word cloud of "other" new service gaps

Are there *new* service gaps for FY2024?

	Yes	Percent Yes	No	Percent No	Total
Central	13	59%	9	41%	22
Eastern	11	61%	7	39%	18
Northern	11	52%	10	48%	21
Piedmont	18	86%	3	14%	21
Western	8	50%	8	50%	16
Statewide	**61**	**62%**	**37**	**38%**	**98**

Average Barrier Ratings for FY2024

Rate the Impact of Each Barrier on your Locality's Ability to Develop Needed Services
(1=Not at all, 5=A great deal)

Barrier	FY23	FY24
Provider Availability	4.5	4.7
Transportation	3.7	3.8
Funding	3.2	3.3
Collaboration and Consensus	2.3	2.2
Information/Data	2.2	2.1

Barrier Rating Prevalences for FY2024

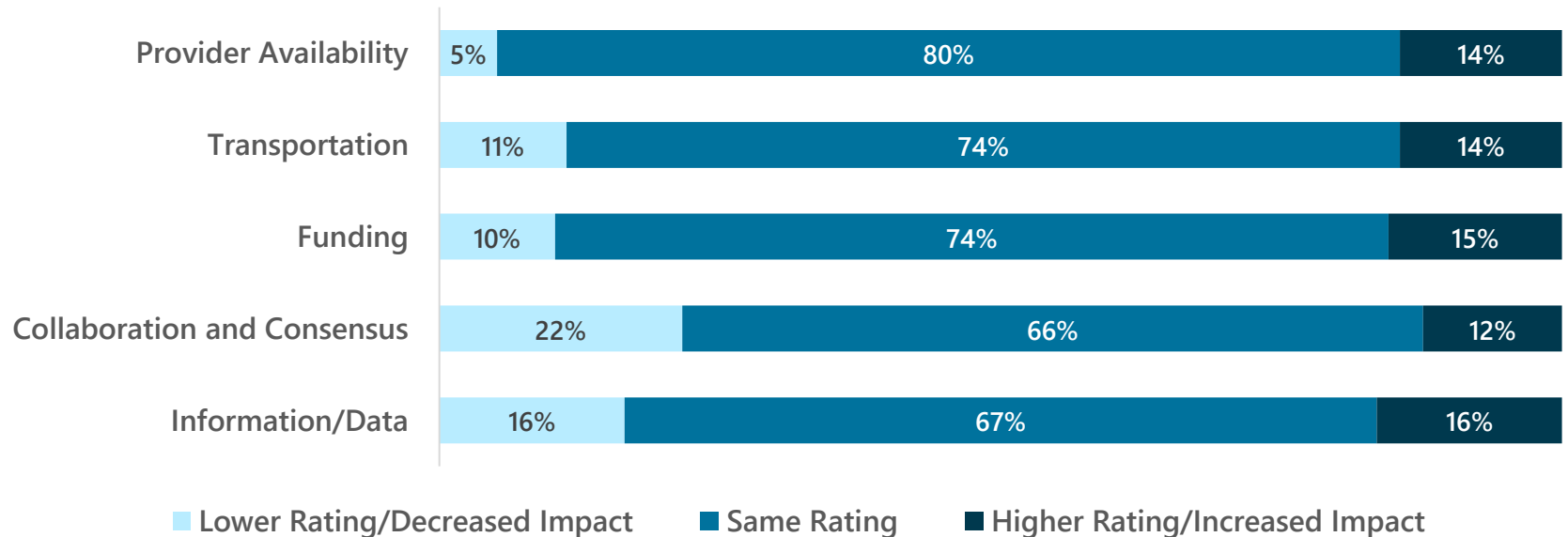Rate the Impact of Each Barrier on your Locality's Ability to Develop Needed Services
(1=Not at all, 5=A great deal)

Barrier	Lower Impact (Ratings of 1 or 2)	Medium Impact (Ratings of 3)	High Impact (Ratings of 4 or 5)
Provider Availability	4%	3%	93%
Transportation	18%	17%	64%
Funding	33%	21%	46%
Collaboration and Consensus	62%	24%	13%
Information/Data	64%	24%	11%

Lower Impact (Ratings of 1 or 2) ■ Medium Impact (Ratings of 3) ■ High Impact (Ratings of 4 or 5)
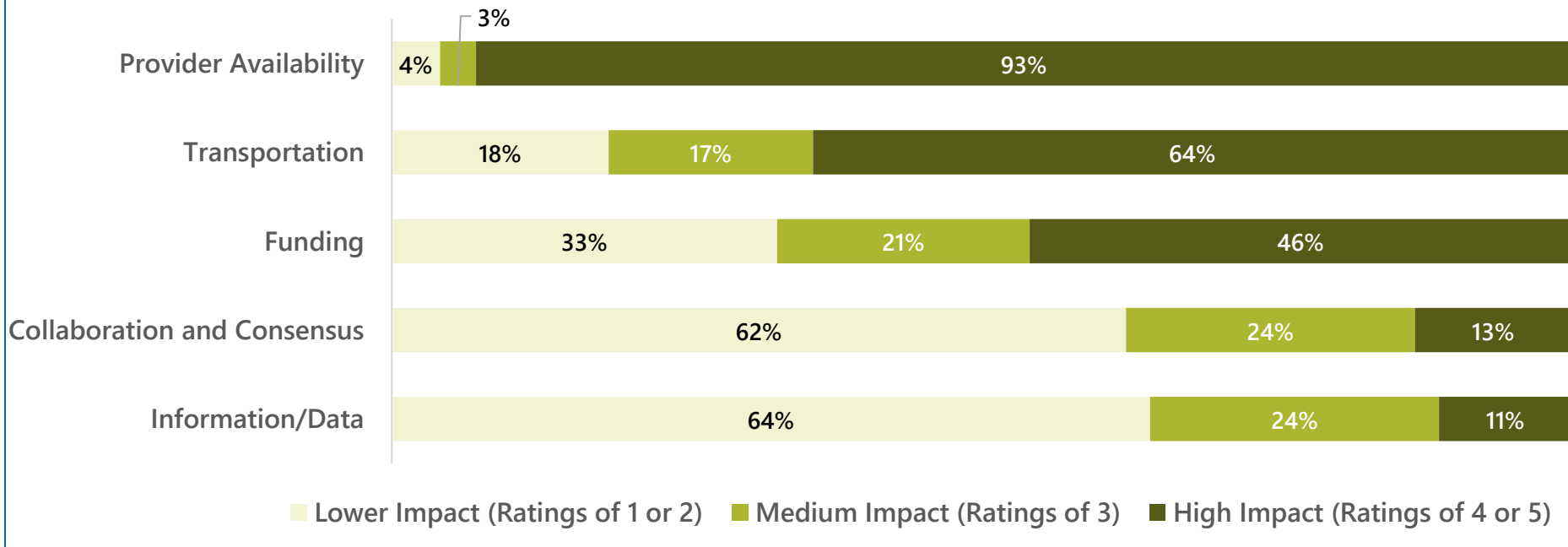
Number of Responding Localities: 98

Change in Barrier Ratings from FY2023

What Percentage of Localities Reported Different Ratings in FY24 (compared to FY23) for Each Barrier's Impact to Developing Needed Services?

Barrier	Lower Rating/Decreased Impact	Same Rating	Higher Rating/Increased Impact
Provider Availability	5%	80%	14%
Transportation	11%	74%	14%
Funding	10%	74%	15%
Collaboration and Consensus	22%	66%	12%
Information/Data	16%	67%	16%

■ Lower Rating/Decreased Impact   ■ Same Rating   ■ Higher Rating/Increased Impact

Number of Responding Localities: 97

Average Barrier Ratings for FY2024

	Provider Availability	Transportation	Funding	Collaboration/ Consensus	Information/ Data
Central *n=22*	4.4	3.5	3.1	1.8	1.9
Eastern *n=18*	4.8	3.8	3.7	1.9	2
Northern *n=21*	5	3.8	3.0	2.8	2.5
Piedmont *n=21*	4.9	4.0	3.3	2.6	2.2
Western *n=16*	4.4	3.9	3.5	1.6	1.9
Statewide	**4.7**	**3.8**	**3.3**	**2.2**	**2.1**