# AGENDA State Executive Council for Children's Services June 8, 2023 9:30 AM – 3:00 PM

Richmond/Henrico Rooms (2<sup>nd</sup> Floor) 1604 Santa Rosa Road, Richmond, VA 23229

Note: This is an in-person meeting

To accommodate interested members of the public, the meeting will be viewable at:

https://meet.goto.com/773951677

You can also dial in using your phone. (408) 650-3123 Access Code: 773-951-677

	W W
9:30	Call to Order / Opening Remarks – Honorable Leah Mills  Deputy Secretary of Health and Human Resources
9:40	Member Introductions
	Action Item: Approval of Remote Participation per SEC Policy 2.1.3 and §2.2-3708.2, COV (if necessary)
9:50	Action Item: Approval of March 2023 Minutes
9:55	Public Comment
10:05	State and Local Advisory Team Report - Rebecca Vinroot, SLAT Chair
	Action Item: Approve nominated members of the SLAT
10:20	OCS Training Plan for FY2024
	Action Item: Approve FY2024 OCS Training Plan
10:40	SEC Policy Manual – Update on Policy Review
10:50	OCS Executive Director's Report - Scott Reiner
	<ul> <li>Follow up on intervention related to audit findings</li> <li>Status of rate setting for private day special education</li> </ul>
11:05	Overview and Status Report on Current SEC Strategic Plan
11:25	Brainstorming for 2024 – 2025 SEC Strategic Plan (Round 1)
12:00	Lunch
12:30	Brainstorming for 2024 – 2025 SEC Strategic Plan (Round 1, continued)
1:00	Brainstorming for 2024 – 2025 SEC Strategic Plan (Rounds 2 and 3)
2:00	Report Out and Next Steps: 2024 – 2025 SEC Strategic Plan
	Closing Remarks and Adjourn

Remaining 2023 Meetings September 14; December 14

## STATE EXECUTIVE COUNCIL (SEC) FOR CHILDREN'S SERVICES

1604 Santa Rosa Road Richmond/Henrico Rooms Richmond, VA Thursday, March 9, 2023

#### **SEC Members Present:**

Leah Mills, Deputy Secretary of Health and Human Resources for The Honorable John Littel, Secretary of Health and Human Resources (SEC Chair)

Carl Ayers for Danny Avula, M.D., Commissioner, Virginia Department of Social Services

The Honorable Carrie Coyner, Member, Virginia House of Delegates

The Honorable Christopher Faraldi, Member, Lynchburg City Council

Adrienne Fegans for Cheryl Roberts, Director, Department of Medical Assistance Services

The Honorable Willie Greene, Mayor, City of Galax

Natalie Handy, VP of Government Affairs & Advocacy, Health Connect America

Dale Holden for Amy Floriano, Director, Department of Juvenile Justice

Samantha Hollins, Ph.D. for the , Superintendent of Public Instruction, Virginia Department of Education

Michelle Johnson, County Administrator, Charles City County

Sandra Karison for Karl Hade, Executive Secretary of the Supreme Court of Virginia

The Honorable Chad Logan, Judge, 26th Judicial District, Juvenile and Domestic Relations District Court

The Honorable T. Montgomery "Monty" Mason, Member, Senate of Virginia

The Honorable Dalia Palchik, Member, Fairfax County Board of Supervisors

Anahita Renner, Parent Representative

Ron Spears, CEO, Elk Hill

Rebecca Vinroot, Chair, State and Local Advisory Team (SLAT)

#### Other Staff Present:

Mary Bell, Program Consultant, OCS
Marsha Mucha, Administrative Staff Assistant, OCS
Scott Reiner, Executive Director, OCS
Kristi Schabo, Senior Policy and Planning Specialist, OCS
Susan Whyte, Assistant Attorney General (virtually)

#### Call to Order/Opening Remarks

Leah Mills, Deputy Secretary of Health and Human Resources, called the meeting to order at 9:34 a.m. She welcomed everyone on behalf of Secretary Littel. Mrs. Mills reminded members that a decision was made at the December 2022 meeting to extend today's meeting. The intent of the extended meeting is to allow further dialogue and discussion around strategic planning, member updates, etc.

#### DRAFT

#### **Approval of Minutes**

The minutes of the December 8, 2022, meeting were approved on a motion by Carl Ayers, seconded by Willie Greene, and carried.

#### **Public Comment**

Bill Elwood, Executive Director of the Virginia Coalition of Private Provider Associations (VCOPPA) expressed concerns regarding implementation of private day rate setting effective July 1, 2023. He noted that this is not the best course of action. An alternative solution is needed.

Dr. Ethan Long, President and CEO of the Virginia Institute of Autism echoed Mr. Elwood's concerns. He noted that as the CEO of a private day school, he is very worried about rate setting.

#### State and Local Advisory Team (SLAT) Report

Rebecca Vinroot, SLAT Chair, provided the update. She reported that SLAT last met on February 2, 2023.

Mrs. Vinroot reported that, at their February 2023 meeting, SLAT discussed the three-tiered match rate system. SLAT discussed whether localities are penalized (higher match rate for residential) if they don't utilize community-based services. (Preliminary research shows no impact). SLAT plans to delve deeper into the match rates at its next meeting. After additional analysis, SLAT will develop recommendations to report to the SEC.

SLAT also discussed the Time-to-Service Study being conducted by the Office of Children's Services. This was a recommendation from the JLARC report issued several years ago. A survey and data collection tool was disseminated to each of the individual CSA offices to determine the length of time from referral to CSA to initiation of service delivery. In conjunction with the study, SLAT discussed the burden placed on CSA offices to collect and report the data. Consensus will hopefully show that the burden is not a barrier to collecting the data.

SLAT is also in the process of developing a FAPT Retreat Resource Manual, which was one of the recommendations from the CSA Local Competencies Workgroup. The Resource Manual will include ideas and suggestions for FAPT-specific trainings and activities.

Discussion following Mrs. Vinroot's report focused on the tiered match rates and consideration of options. Mr. Reiner noted that any changes to the current structure would have to be dealt with through the state budget.

#### **SEC Policy Manual**

Mr. Reiner provided a summation of the information presented at the December 2022 SEC meeting concerning the project. OCS Senior Policy and Planning Specialist, Kristi Schabo is leading the project. She is working with a small group of CSA Coordinators. Five policies have been identified that meet the criteria of being duplicative of the Code of Virginia. These policies were also vetted by the Attorney General's Office. Members agreed to vote on each policy individually:

- 2.1.1 (purpose) and 2.1.2 restates §2.2-2648 (membership). Keep 2.1.3 (electronic participation meetings). The SEC voted to rescind 2.1.1 and 2.1.2 on a motion by Dalia Palchik, seconded by Anahita Renner and carried.
- 2.2.1 (OCS) and 2.2.2 (support to localities) restates §2.2-2649. The SEC voted to rescind 2.2.1 and 2.2.2 on a motion by Carl Ayers, seconded by Monty Mason and carried.
- 2.3 (SLAT) The SEC voted to rescind 2.3 on a motion by Chris Faraldi, seconded by Monty Mason and carried.
- 3.1 (CPMT) The SEC voted to rescind 3.1 on a motion by Monty Mason, seconded by Nelson Smith and carried.
- 4.4.1 (reimbursement and children placed outside community and across jurisdictions).
   The SEC voted to rescind 4.4.1 on a motion by Carl Ayers, seconded by Natalie Handy and carried.

#### CSA Continuous Quality Improvement (CQI) Dashboard

Carrie Thompson, OCS Research Analyst, Senior gave a presentation/live demonstration of the CQI dashboard. Ms. Thompson provided background on the development of the CQI tool at the SEC's direction. She showed members how to navigate the dashboard, noting that the dashboard is updated once a month (mid-month).

During discussion, suggestions were made to display the dashboard in a more prominent place on the CSA website. Members had questions about using the data and its capabilities. Mr. Reiner offered to provide private tutorials to members upon request. Questions can also be forwarded to OCS for incorporation into trainings.

#### **CSA Service Gap Survey**

Mr. Reiner presented information on the CSA Service Gap Survey and barriers to services. He noted that members received a copy of the results of the FY2021 and FY2022 CSA Service Gap Survey with their meeting materials. Mr. Reiner provided background information about the Survey and noted that a full Survey is conducted in odd years, with updates provided in even years. This year's Survey will be distributed to localities for completion beginning April 1, 2023.

Members discussed ways in which the Survey could be used more effectively as a planning tool and to address identified barriers to service provision.

#### **OCS Executive Director's Report**

Mr. Reiner reported on the following items:

- General Assembly Update Re: CSA Mr. Reiner reported that the following bills have passed both the House and Senate.
  - o **HB 1945** (*Durant*) Eliminates required reporting by CPMTs to DBHDS regarding children for whom acute psychiatric or psychiatric residential treatment admissions cannot be found.
  - o SB 1513 (Mason) Adds the Commissioner of the Department of Aging and Rehabilitative Services (DARS) to the SEC and a DARS representative to the SLAT.

HB 2018 (L. Adams) – Passed the House but was left in the Senate Rehabilitation and Social Services Committee. This bill would have allowed FAPTs and CPMTs to share information with local law enforcement or threat assessment teams established by local school boards if a FAPT or CPMT obtained information from which the team determined that a child posed a threat of violence or physical harm to himself or others. (Under current law, all information about specific children and families obtained by FAPT and CPMT members must be kept confidential.)

o Appropriations Act - Amendments have been reported from both the House Appropriations and Senate Finance and Appropriations Committees to eliminate the requirement to implement rate setting for private day special education on July 1, 2023.

The amendments were adopted by both chambers and are now pending further action on the state budget by the General Assembly and the Governor.

- Program Enhancement Plans developed through intensive technical assistance Members
  received three (3) Program Enhancement Plans for their information. These plans were
  developed as part of the intensive technical assistance work by CSA Program Consultant,
  Courtney Sexton. She has also begun working with other localities that have asked for
  additional enhanced technical assistance.
- Follow up on intervention related to audit findings Mr. Reiner updated members on OCS's actions regarding a locality's audit findings as previously discussed with the SEC. As reported at the December SEC meeting, he reported that he had met with representatives of the locality in October 2022. During the meeting, representatives of the locality and OCS had come to an agreement that if the locality met certain goals within the next 90 days, there would be no suspension of CSA funding to the locality. The due date for the satisfactory completion of the enumerated actions was January 25, 2023 (90 days).

Based on a further review after the 90-day period, utilization review activities have not been satisfactorily completed, and CSA reimbursements were suspended effective March 1, 2023. Once the OCS receives documentation demonstrating 90 days of satisfactory utilization review activities, all suspended funds will be released.

Fiscal Impact Analysis Report and Rate-Setting for Private Day Special Education —
 Members received a copy of the Executive Summary and Recommendations on the transfer of
 funding for private special education day schools and residential facilities from CSA to the
 Virginia Department of Education (VDOE). The Final Report does not recommend the
 transfer of CSA private day special education funds to VDOE at this time.

During its last session, the General Assembly delayed the implementation of rate setting to July 1, 2023. Beginning with the 2022-2023 school year, OCS began conducting a fiscal impact analysis using the new tiered rate structure model. That data collection recently ended and members received a copy of the report outlining the results of the data analysis.

That analysis shows that the average daily rate per child would increase approximately 12% if rate setting is implemented. Approximately 75% of individual private day schools would experience an average daily rate increase and approximately 25% would experience an average daily rate decrease. The fiscal impact is primarily driven by the proposed tiered rates for children receiving 1:1 support.

As reported earlier, absence of adoption of a state budget by the General Assembly and Governor, implementation of the model/tiered rate structure will begin July 1, 2023.

#### SEC Strategic Plan

Mr. Reiner reported that the Code of Virginia and the Appropriation Act require the SEC to biennially publish and disseminate a progress report on services for children, youth and families and a plan for such services for the ensuing biennium. Members received a copy of the last Report (December 2021) and a copy of the current Strategic Plan.

Mr. Reiner further reported that a progress report will be due in December 2023 along with a strategic plan for the upcoming biennium. He asked members to begin considering what process they would like to utilize to develop a new plan.

Members stated that they liked the current presentation of the Strategic Plan. After further discussion, members decided to devote much of their June 2023 meeting to development of the Strategic Plan. A draft would be presented at the September 2023 meeting, with final approval at the December 2023 meeting.

#### Updates of Relevance to CSA and Services to Children

Members reported on legislative activities, upcoming conferences/trainings, and the status of ongoing projects.

- As the federal public health emergency for COVID-19 comes to an end, Medicaid will be returning tits normal enrollment processes. Virginia will have 12 months to make sure those currently enrolled in Medicaid are still eligible. This will be a huge undertaking for both VDSS and DMAS.
- On March 2, 2023, VDSS announced the suspension of the Qualified Residential Treatment Program (QRTP) designation for congregate care placements of youth in foster care.

Members continue to work within their agencies and advocate through their associations for improvements to services and service delivery for the children, youth and families of Virginia. Mr. Reiner thanked Mr. Spears for Elk Hill's assistance to the Safe and Sound Task Force. Mr. Spears will celebrate his 39<sup>th</sup> anniversary with Elk Hill this year.

#### Closing Remarks and Adjournment

There being no further business, the meeting adjourned at 3:00 p.m. The next meeting is scheduled for June 8, 2023.

## Differential Match Rates: Considerations for the State and Local Advisory Team May 4, 2023

#### **Background and Definitions.:**

In 2007, the General Assembly implemented a three-tiered match rate system for CSA reimbursement to localities to incentive the use of community-based placements and disincentivize congregate care placements. This established the following:

Congregate Care Match Rate (all non-education CSA costs for residential placements (PRTF and Group Homes) = Base Local Match Rate + 25%. Note that the majority of direct CSA costs in this category are paid via Medicaid.

Base Match Rate (all educational costs (Special Education and congregate care education) and basic foster care costs).

**Community-based Match Rate** (all community-based services not falling into a base match rate category) = Base Local Match Rate - 50%

This results in a locality's actual overall CSA match (we call this **the effective match rate**) for any given year to reflect the mix of services provided. The more community-based services in the mix, the lower the effective match rate, and the more congregate care, the higher.

OCS is able to demonstrate the impact of the three-tiered system through the data submitted to the LEDRS system and used to reimburse localities.

#### Data is from FY2022

The current system results (compared to all costs being placed at the base match rate) in:

A benefit (lower local contributions) to 108 of 130 local CSA programs ranging from \$807,466 to \$0.02, with the average benefit being \$70,020. For the remaining 22 programs, the current model results in additional match payments ranging from \$47,456 to \$1.65) with the average benefit being \$7,067. Overall, the elimination of the three-tiered match rate system would result in an additional \$8,144,181 being paid by localities and not the state. The majority of this is due to the loss of the 50% reduced match rate for community-based services (\$11,157,947) versus savings from the elimination of the 25% disincentive for congregate care (\$3,014,300).

Average savings by eliminating residential rate = \$26,487 (benefiting 114 localities)

Average penalty by eliminating community-based rate = ((\$87,171) impacting 128 localities)



## TRAINING PLAN Fiscal Year 2024

Developed in accordance with Chapter 2 (Appropriation Act), Item 294, Section B.6

The Children's Services Act (CSA) vision statement is: "A collaborative, child-centered, family-focused, community-based system of care that effectively meets the needs of youth and their families in the Commonwealth." Developing and implementing a robust training plan is critical for achieving this vision. Following the provisions of the Appropriation Act, the Office of Children's Services prepares an annual training plan for approval by the State Executive Council for Children's Services (SEC). This document outlines the OCS FY2024 Training Plan (July 1, 2023 - June 30, 2024). The description of potential training topics is intentionally broad, inclusive, and consistent with goals and strategic directions to promote alignment, lead by example, and collaborate on a shared vision and key outcomes. Specific training activities are planned and implemented in response to stakeholder requests and needs, important system-wide initiatives, and the extent of available resources.

#### I. GOALS

A. To increase the knowledge, skills, and competencies of individuals holding CSA-specific roles and responsibilities to ensure effective implementation of the CSA.

#### **Objectives:**

- To enhance effectiveness and positive outcomes for youth and families by ensuring that the core requirements of CSA and the principles of a system of care are known to individuals who serve vital roles within the structures of CSA
- To support that essential competencies in CSA practice are applied to local operations
- To enhance the level of knowledge and skills of core members of local CSA teams (Family Assessment and Planning Teams (FAPT), Community Policy and Management Teams (CPMT))
- To support, encourage, and motivate key CSA participants to realize the mission and vision of the CSA and the system of care through collaboration and excellence in practice

#### **Target Audiences:**

CSA Coordinators; CPMT members; FAPT members; CSA Fiscal Agents; other local
 CSA staff (e.g., Utilization Review Specialists, FAPT Coordinators)

#### Possible Topics/Activities:

- Evidence-based practices and assisting localities with selection, implementation, and sustainability (SEC Strategic Plan)
- Implementation of the Governor's Right Help, Right Now plan
- Support of the Governor's Safe and Sound Taskforce to address children in foster care with acute placement challenges
- Continued implementation of the Families First Prevention Services Act and the VDSS In-Home Services framework
- Collaboration in the implementation of the DMAS Project BRAVO and DBHDS STEP-VA models
- Core leadership and operational competencies as determined through the SEC Strategic Plan's Leadership and Collective Action goals (SEC Strategic Plan)
- Strategic Planning for CMPTs
- · CSA Mission and Vision/CSA as a System of Care
- Building effective multi-disciplinary teams/collaboration
- Information Technology Security for CSA System Users (VITA OCS IT Security Audit)
- Local CSA Coordinator responsibilities (§2.2-2649)
- Provision of effective and efficient services (§2.2-2649)
  - Use of data and data analytics to assess service patterns and improve outcomes /
     Continuous Quality Improvement (Utilization Management) (Appropriation Act)
  - o High Fidelity Wraparound and Intensive Care Coordination
  - o Utilization Review (Appropriation Act)
- Controlling costs and utilizing alternative funding streams and revenues (Appropriation Act)
  - o Blending & Braiding Funds Developing a Fiscal Plan
  - o Accessing the full array of Medicaid services (Appropriation Act, with DMAS)
  - o Utilization of DSS Adoption Assistance and title IV-E prevention (FFPSA) funds
- Use of state pool funds: eligibility and decision points; use of Protected Funds for nonsum sufficient populations (SLAT and JLARC reports); use of Special Education Wraparound funds
- FAPT determination of CHINS and CSA parental agreements
- Requirements regarding IDEA and the use of CSA funds for special education services (Appropriation Act, with DOE)
- Building community services/public-private partnerships (Appropriation Act)
- Child and Adolescent Needs and Strengths (CANS) assessments and service planning
- The CSA local audit program: Compliance monitoring and program improvement; selfassessment process
- Navigating cross-jurisdictional issues: transfers across jurisdictions, out-of-state placements
- Administrative and fiscal issues: Local statutory responsibilities (Appropriation Act)

- Financial and data reporting requirements of CSA (supplemental funding requests; pool fund reimbursements; Local Expenditure and Data Reimbursement System (LEDRS); understanding service categories and match rates)
- Engaging families, empowering youth/family voice and choice

#### Primary implementation methods:

- Annual New CSA Coordinator Academy
- Annual CSA Conference
- Regional and local training events (virtual and in-person)
- Virtual/on-line e-learning courses and Webinars
- Information disseminated through the CSA website
- Technical assistance in response to specific inquiries
- B. To increase the knowledge, skills, and competencies of child-serving partners to maximize the use of CSA processes and funding to serve youth and families effectively.

#### Objectives:

 To ensure that the key partners in the children's services system(s) gain specific and targeted knowledge and competencies to incorporate the CSA into their primary areas of professional responsibility

#### Target Audiences:

 Executives, managers, supervisors, and direct service staff in local departments of social services, court service units, community services boards, and school divisions; state-level managers in child-serving agencies; juvenile and domestic relations court judges; guardians ad litem; LDSS attorneys; elected and appointed local government officials; private service providers

#### Possible Topics:

- CSA's role in the implementation of the Families First Prevention Services Act and the State Kinship Guardianship Assistance Program
- CSA eligibility for public school transitional services for students with disabilities
- Foster care services and the CSA (including continued implementation of Fostering Futures) (Appropriation Act, with DSS)
- Requirements regarding IDEA and the use of CSA funds for special education services (Appropriation Act, with DOE)
- Vision and mission of CSA
- Accessing CSA-funded services
- CANS certification and Super Users training
- CANS assessment and service planning

#### **Primary Implementation Methods:**

- Stakeholder venues/conferences
- Locality-specific training events (virtual and in-person)
- Virtual/on-line e-learning courses and Webinars
- Development and dissemination of various tools to increase family awareness of CSA (SEC Strategic Plan)

#### **Supporting Activities:**

- Coordinate with local CSA programs and stakeholder organizations to plan and deliver topical CSA training within agency-specific conferences and training sessions.
- Work with the State and Local Advisory Team (SLAT), the State Executive Council
  (SEC), partner agencies, and other affiliated organizations (e.g., VML/VACO, VCOPPA,
  VLSSE, VCASE, VDSS, DJJ, Court Improvement Program, Supreme Court of Virginia New
  J&DR Judges Pre-Bench Training Program, VDOE) to identify CSA-related training to be
  incorporated into agency/organizational training activities.
- C. To enhance outcomes for youth, families, and communities by adopting effective, evidence-based, and evidence-informed practices. (SEC Strategic Plan)

#### Objectives:

 To provide opportunities for CSA stakeholders to learn about and develop competencies in effective, evidence-based models applicable to the service needs of the CSA population

#### **Target Audiences:**

All CSA stakeholders

#### Topics:

- Local implementation and support of evidence-based practices/evidence-informed practices in children's services (EBP) (SEC Strategic Plan)
- Continuous Quality Improvement within the CSA
- Best practices and evidence-based practices related to the CSA (Appropriation Act)
  - o Introduction to Systems of Care
  - o Intensive Care Coordination (ICC) / High Fidelity Wraparound (HFW) Facilitator, Supervisor, and Family/Youth Support Partner training
  - o Trauma-informed services within an overall System of Care (in collaboration with DSS, DJJ, DMAS, and DBHDS)
- Use of the CANS as a service planning and outcomes management tool
- Family engagement families and youth as partners, promoting effective family representation on FAPT/CPMT

#### **Primary implementation methods:**

- Local, regional, or statewide training events in collaboration with partner agencies
- Virtual/on-line e-learning courses and Webinars
- Information developed and disseminated through the CSA website

#### II. TRAINING AND TECHNICAL ASSISTANCE METHODOLOGIES

#### A. Provide OCS Sponsored Training Opportunities

#### **Activities:**

- Annual CSA Conference
- Annual New CSA Coordinator Academy
- Local/regional training events (live and virtual, including e-learning) on selected topics
- Development and dissemination of informational materials

#### B. Incorporate CSA-related training within stakeholder venues/conferences

#### **Projected Activities:**

- In collaboration with sponsoring entities, conduct training in a variety of venues. Examples include, but are not limited to:
  - o Virginia League of Social Service Executives training events
  - Virginia Association of Counties/Virginia Municipal League meetings
  - Virginia Association of School Superintendents
  - o Virginia Coalition of Private Provider Organizations Critical Issues Symposium
  - o Virginia Council of Administrators of Special Education semi-annual meetings
  - Virginia Association of Independent Special Education Facilities: Annual Conference
  - Virginia Family Network Family and Youth Leadership Summit
  - Department of Education: Aspiring Leaders of Special Education Academy
  - Office of Executive Secretary of the Supreme Court: Court Improvement Program training events
  - Office of Executive Secretary of the Supreme Court: Mandatory J&DR Judges
     Conference and New J&DR Judges Pre-Bench events
- Identify and schedule training opportunities through collaboration with stakeholder agencies, organizations, and the State and Local Advisory Team (SLAT)

#### C. Deliver targeted, high-quality technical assistance

#### Objective:

 To respond to stakeholder-identified needs for information that will enhance the effectiveness of CSA activities, minimize and/or respond to audit findings, and support overall system of care implementation

#### **Activities:**

- Maintain the "OCS Help Desk" on the CSA website to facilitate prompt, accurate, and consistent responses to requests for specific guidance on policy and practice
- Provide targeted on-site and/or virtual training and technical assistance to meet needs identified by OCS, localities, and/or regions
- Provide targeted technical assistance to facilitate CPMT program enhancement activities
- Provide on-site and remote technical assistance on frequently asked questions / common issues
- Provide and update information through the Resource Library of the CSA website (FAQs, Fact Sheets, Guidance Documents)

#### D. Develop, promote, and implement virtual learning opportunities

#### Objectives:

 Maximize participation in and accessibility of CSA-related training through an array of delivery platforms

#### **Activities:**

- Maintain the statewide training site for CANS certification
- Administer the CSA domain of the Virginia Learning Center (VLC) to include user account management for local, non-state agency users
- Plan and deliver webinars on "hot topics" (e.g., new policy guidelines, new fiscal reporting systems/requirements, best practices, common issues, and assistance requests made by CSA stakeholders)
- · Develop and implement on-line learning programs to include:
  - o Educational opportunities through the VLC
  - o OCS-sponsored webinars
  - Ongoing availability of archived training materials from the annual conferences, webinars, and other sources
  - Use of the CSA website to make available materials from national and other sources of best practice information
- Maintain the on-line Training Calendar, which provides information about upcoming training events
- OCS will utilize various communication mechanisms to inform stakeholders of relevant upcoming training events and new on-line courses

#### E. Evaluation

#### Objective:

To provide accountability and continuous quality improvement for OCS training activities

#### **Activities:**

- Design content, materials, methods of instruction, and evaluation criteria for CSA training activities that reflect principles of adult learning and best practices in instructional design
- Collect and report information regarding participants (e.g., number, primary professional affiliation) at major CSA training events (i.e., the annual CSA Conference)
- Collect and summarize evaluations of OCS training activities and utilize feedback to refine and improve training activities
- Complete and submit an annual report to the General Assembly regarding OCS training activities (Appropriation Act)



## **City of Petersburg**

## **Department Of Social Services**

Office of Children's Services

CSA

Fiscal Year 2022 Annual Report

Petersburg Community Policy and Management Team

February 15, 2023

### What is CSA?

The Children's Services Act (CSA) is now the name for a law enacted in 1993 that establishes a single state pool of funds to purchase services for at-risk youth and their families. The state funds, combined with local community funds, are managed by local interagency teams who plan and oversee services to youth.

## **Philosophy**

The family is the best environment for raising children and caring for vulnerable persons. Every reasonable effort should be made to support and enhance healthy family functioning through coordinated community resources. We are committed to protecting the welfare of children, preserving families and providing services in the least restrictive environment while maintaining public safety.

#### **Mission**

To effectively use community resources to improve the quality of the life for children and their families by:

- Developing a system of care which is child-centered, family-focused community based and culturally competent
- Empowering families through a system of care which recognizes and support family strengths and promotes partnerships with families, leading to self sufficiency
- Ensuring that the system of care assesses needs and provides services through proactive innovation and community coordination

## Community Policy and Management Team (CPMT) Strategic Plan

The Petersburg Community Policy and Management Team, in the development of this plan, reviewed the long-range plans of member agencies. These plans were integrated into the long-range plans for at-risk children and families and maximized the use of State and community resources to ensure compliance with State CSA policies and the Code of Virginia.

## **Continuous Quality Improvement**

The CSA program conducts a process called Continuous Quality Improvement (CQI). This is an ongoing cycle of collecting data and using it to make decisions to improve programs and services.

Through the CSA Utilization Management process, the Petersburg Community Policy and Management Team reviews aggregated, program-level data to determine if program funding, resources and approaches are effective and provided efficiently.

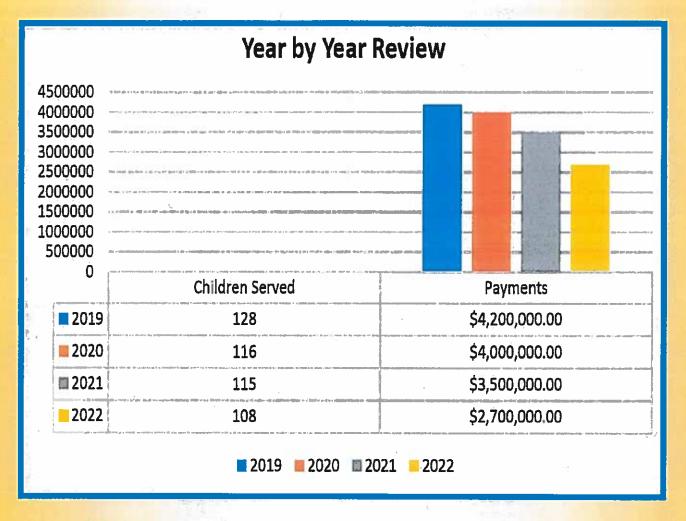
The CSA program develops individualized service plans to address the needs of children and families. These service plans provide an array of services that include foster care,-foster home placement, group home, residential treatment, specialized educational, mentoring, parent support, summer camps, community based crisis interventions and various therapies. This program service data is collected through a variety of means which include Child and Adolescent Needs (CANS) Assessments, CSA utilization reports, CSA pool expenditure reports, and CSA performance measures.

This report provides a review and analysis of the data collected for Fiscal Year 2022.

## **Performance Measures**

- Through the delivery of private day school services, return at least 3 students to public school. Through collaboration between Petersburg City Public Schools, Special Education Department and Our Private Day School Partners, 2 students met their goals to transition back to the public school!!
- Through the use of targeted community based supportive services, increase the attendance of the students referred to FAPT for truancy by 20%. Through a review of the CANS data for fiscal year 2022, 37.5% of our students improved their attendance and 1 chronically truant student improved her attendance and graduated!!!!
- Through the use of foster care and targeted community based services, place 5% of children in foster care in permanent family placements (Return Home, Relative Placement or Adoption). With a caseload of 20 children receiving CSA funded foster care services, the Department of Social Services achieved permanency for 55% children in foster care either though reunification with biological family, adoption or independence.
- Through the use of residential treatment services for mental health conditions, return 50% of cases referred to FAPT to the family and community. With a caseload of 2, 100% of youth receiving residential treatment services were discharged back to their family and the community following their successful completion of residential treatment.

## 4 Year Children Served Expenditure Review



Through increased community based mental health opportunities, families can access resources directly and often without engaging the CSA Program. These services include intensive in-home counseling, therapeutic day treatment, mental health skill-building, outpatient counseling, and substance abuse counseling. The Virginia Cooperative Extension also offers an array of community based resources to include Free Parent Skills Training.

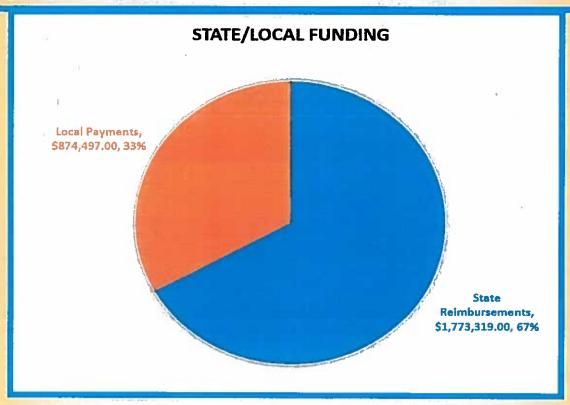
Access to these resources have impacted the CSA program. Over the past 4 years there has been a continuous decrease in caseload sizes and funding.

## **State and Local Funding**

CSA is a State Supervised, Locally Administered Program.

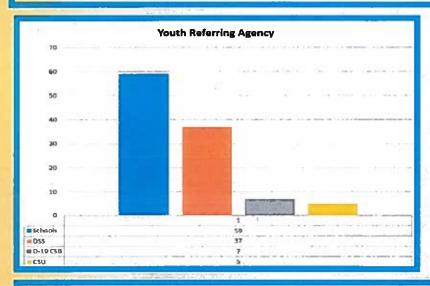
The Children's Services Act was established as a shared responsibility of state and local government. The state provides the majority of the funding through reimbursements and establishes through law and policy the broad operating requirements and guidance for the implementation of the local program. Localities provide substantive matching funds and have direct responsibility for operation and administration of the local program within established law and policy. The intent was to create a system in which localities have substantial flexibility to design a program that meets community needs while at the same time maintaining adequate consistency and accountability across the Commonwealth.

In FY 22, The City of Petersburg paid \$2,647,816.00 for services provided to children and families. The State Office of Children's Services provided the City of Petersburg a reimbursement of \$1,773,319.00 for those services.



## **CSA Youth Serving Referral Agencies**

- District 19 Community Services Board
- 11th District Court Services Unit
- Petersburg Department of Social Services
- Petersburg City Public Schools

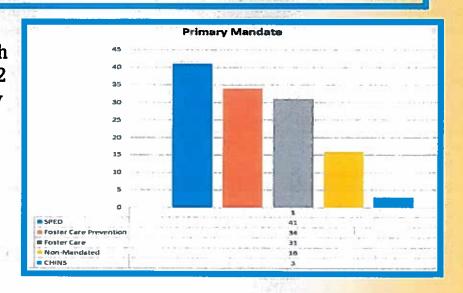


Petersburg City Public Schools, Special Education made 55% of the referrals for services with payments of \$1,769,702.00.

## **Primary Mandates**

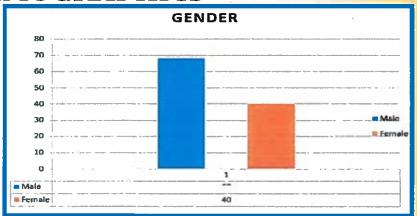
- Foster Care Prevention
- Foster Care
- Special Education
- Children In Need Of Services (CHINS)
- Non-mandated Community Based

Cases are served through various mandates. FY 22 data reveals the primary mandates as (1) Special Education with 32.8%, (2) Foster Care Prevention with 27.2% and Foster Care with 24.8%.

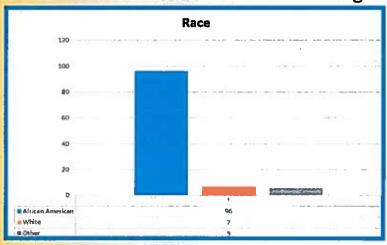


**DEMOGRAPHICS** 

63% Males vs 37% Females



As in past years, more males were served than females. In FY 22, 63% of males were served as contrasting with 37% females were served.

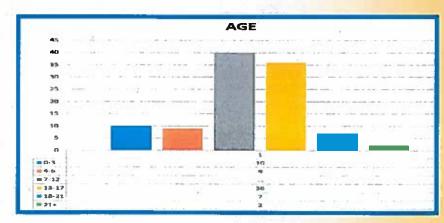


89% AA 7% White 4% Other

In terms of race, 89% of African Americans, 7% White and 4% Other were served.

Majority
Age Group
Served

36% 7-12 32% 13-17



The majority age group served were 36% ages 7-12 and 32% ages 13-17. This trend will lead the Community Policy and Management Team to collaborate with FAPT member agencies to address the needs of this demographic.

### **Data Review**

#### **Demographic:**

As in years past, this trend describes the most prevalent demographic group to be African American males between the ages of 7 to 17.

A noticeable trend with this data shows an increase in the number of referrals for males between the ages of 7-12 at 36% from 25.2% in FY 21. From a strength based perspective, this reveals that there were increased efforts by FAPT member agencies to engage this demographic in community based prevention and intervention services.

### **CSA Youth Serving Referral Agencies:**

Petersburg City Public Schools continues to be the agency making the most referrals with 55% in FY 22 and 44.3% in FY 21. These referrals are receiving private day school placement services for students with an Individualized Education Plan (IEP) for children with disabilities.

### **Primary Mandates:**

Cases are served through various mandates. FY 22 data reveals the primary mandates as:

- 1. Special Education 32.8%. This relates directly to the CSA Youth Serving Referral Agencies data.
- 2. Foster Care Prevention 27.2%. This shows a positive trend with Foster Care Prevention services as referrals for this mandate increased from FY 21 at 22.2%. which directly relates to the demographic trend.
- 3. Foster Care 24.8%. This is a positive trend as this is a decrease from FY 21 at 28.8% and is supported by the aforementioned permanency data.

In summary, FY 2022 continues to show positive data trends from FY 2021. The CSA Program, our FAPT Member Agencies and providers are collaborating effectively while administering quality services to our children and families.

## **10th Annual CSA Training and Resource Day**

The CSA Office presented its annual public training and resource day to provide relevant training and resource opportunities to community agencies and citizens. This year's theme was "Building Bridges to Healing: Mental Health Resource Fair". Many local mental health providers were in attendance to provide information to the community about their services. Terrelle Stewart, LPC, CPSC, Director of Community & Crisis Services for District 19 Community Services Board, provided an in-depth presentation on how to access mental health resources. We had virtual celebrity guest speakers, Leon and Lamar K. Cheston, to offer us words of encouragement to take care of our mental health. Bon Secours provided sponsorship.















## Our FY 22 Success Story!!!







## **Meet Duquar Smith!!**

Duquar has successfully transitioned from foster care to independence. With the support of the Petersburg Department of Social Services, Foster Care Team and his independent living coaches, Scott and Terra Utter of Next Evolution Consulting, he graduated from high school in 2020. He is employed at Family Dollar in Petersburg and plans to move into his own living arrangement. He received his driver's license and has purchased his own vehicle. He attended The Project Life Conference on April 29, 2022 as a guest speaker, sharing his journey through the foster care system. He has clear intentions to attend college and become a coach. Duquar has triumphed over his trauma by engaging in therapeutic supportive services while in foster care. He plans to continue with these services into his independence.

**Congratulations Duquar!!!!** 

## **Community Policy and Management Team Members**

Warren Bull, Chairperson
Executive Director
Specialized Youth Services

Norris Stevenson
Director
Department of Social Services

Dr. Alton Hart
Director
Crater Health District

Tracy King
Director
11th District Court Services Unit

Torrey Manson
Supervisor, Special Education
Petersburg City Public Schools

Diana Barnes
Program Manager
District 19
Community Services Board

S. Mercedes Council Fiscal Manager Department of Social Services

Benita Morris
Parent Representative

## Petersburg Office of Children's Services

3811 Corporate Road, Petersburg, VA 23805 804-861-4720

Email: local730@central.dss.state.va.us

Jacqueline Zemmitt Program Manager

Alexis Bell FAPT Coordinator

Lori Brown
Administrative Assistant

## Status Report on the Strategic Plan of the State Executive Council for Children's Services June 8, 2023

The current two-year plan was adopted in December 2021 and runs through December 2023.

#### **Policy and Oversight**

- 1. The SEC, with input from SLAT and others, will determine and revise which CSA policies need improved uniformity, flexibility, and alignment (internally and across partners).
  - Continue, through the work of the SEC Policy Review Workgroup, prioritized revisions to CSA policies with an additional focus on the use of equity and trauma-informed lenses.

#### Status as of June 2023

- Updated and approved the Family Assessment and Planning Team policy (3.2).
- Updated and approved the Family Engagement Policy (3.3).
- Rescinded policies redundant with the Code of Virginia (2.1; 2.2 2.3; 3.1; 4.4.1).
- Developed a plan for review and update of all other existing policies.
- Continue to consult with the State and Local Advisory Team (SLAT) and the state CSA Coordinator Network on the policy review process and content.
- At the request of the SEC, the SLAT has reviewed the current three-tiered CSA match rate model and will make recommendations to the SEC.
- CSA is working with VDSS to implement changes to the policy regarding the state's use of the Qualified Residential Treatment Program (QRTP) designation.
- The Policy Review Workgroup has transitioned to collaborative efforts with the SLAT, CSA Coordinator Network, and other ad hoc members as germane to the policies under review.
- 2. The SEC will identify and capitalize on the practice enhancements occurring throughout the CSA participating systems.
  - The SEC will continue to engage in regular updates and discussions of the various system improvement initiatives to identify areas requiring additional alignment. Areas for collaboration will be identified and acted upon.

#### Status as of June 2023

- Received a presentation on the Governor's Safe and Sound Task Force at the June 2022 meeting.
- Multiple SEC agencies are involved in the implementation of the Governor's Right Help, Right Now transformation of the behavioral health system. A presentation will be planned for the September 2023 SEC meeting.
- Presentations on the OCS Data and Outcomes Dashboard and annual Service
   Gap Survey were made at the March 2023 SEC meeting.

#### Leadership and Collective Action

- 1. The SEC and SLAT will define and support the development of core leadership competencies for local CSA leaders, Community Policy and Management Teams, and Family Assessment and Planning Teams.
  - Develop and implement a comprehensive curriculum and related strategies to address identified core leadership and operational competencies and for building local capacity as developed by the workgroup of the State and Local Advisory Team (SLAT).

#### Status as of June 2023

- Multiple online courses corresponding with the Core Competencies have been developed and made available. Additional in-person training curricula are also being offered upon request.
- A topical catalog of training and related resources is being developed and will be posted to the CSA website as recommended by the SLAT.
- 2. SEC will implement and support outcome-driven practices.
  - OCS will complete a five-year CSA outcomes report at the state and local level and will develop and disseminate services-specific outcome reporting and tools for localities.

#### Status as of June 2023

- The five-year report (2017-2022) is almost complete (target September 2023).
- OCS is adding service placement type level data and other upgrades to its Data and Outcomes Dashboard. Some of these upgrades were suggested by the SEC and other stakeholders.

3. SEC member agencies will support the work of the Center for Evidence-Based Partnerships in Virginia.

#### Status as of June 2023

- The following SEC member agencies participate in the Governance Committee of the Center for Evidence-Based Partnerships: OCS, DBHDS, VDSS, DMAS, VDH, DJJ.
- The Center has several ongoing projects, including the development and maintenance of an online directory of providers who meet training and credentialing requirements for specific evidence-based interventions; fidelity monitoring for specific interventions on the Virginia Family First Prevention Services Act plan through VDSS); ongoing research and reporting on barriers and solutions to the implementation of EBPs; EBP Transformation Zones initiative in partnership with the National Implementation Research Network (University of North Carolina).

#### **Empowering Families and Communities**

- 1. SEC, SLAT, and additional partners will develop a guide for youth and families to build understanding about access to needed services.
  - Complete development and distribution of the family and youth guide to CSA, including ancillary products (e.g., training curriculum, videos).

#### Status as of June 2023

- The "Family Guide to CSA" has been completed, distributed, and made available on the CSA website.
- An online training for family representatives to Family Assessment and Planning Teams and Community Policy and Management Teams has been developed and is available through the Virginia Learning Center.
- A video overview of CSA for parents has been scripted and procurement for videography is in process.
- 2. The SEC, through its partner entities, will build community capacity by preparing and assisting localities to successfully implement and sustain evidence-based practices.
  - Number of available EBP's for children/families
  - Assessment of EBP availability/capacity across the Commonwealth
  - Number of trained EBP providers
  - Number of children/families receiving EPBs
  - Number of, and attendance at, EBP-related training events

### Status as of June 2023

• This data is currently being compiled.